



National Headquarters  
860 Dolwick Drive  
Erlanger, KY 41018  
tel 859-441-7300  
toll free 877-426-2838  
dav.org

**TO:** Department Commanders and Adjutants  
Chapter Commanders and Adjutants  
VA Voluntary Service Representatives  
Hospital Service Coordinators  
LVAP Coordinators

**FROM:** John H. Kleindienst  
National Voluntary Services Director

**DATE:** August 28, 2024

**SUBJECT:** Volunteer Recruitment and Retention Webinar

---

Thank you for all you do to promote and facilitate DAV volunteerism. Recognizing and honoring our volunteers' efforts is critical in incentivizing participation and accurately showing the efficacy of our charity.

On Wednesday, September 25, at 2 p.m. EST, please join Oscar Olguin, Assistant National Voluntary Services Director, for a Voluntary Services webinar called *Volunteer Recruitment and Retention*.

This webinar will go over suggestions for the recruitment and retention of DAV volunteers. This includes what will be sent from national headquarters to departments and chapters to follow up on volunteer inquiries. Please register at the following link by Tuesday, September 24, at 2 p.m. EST: [https://dav-org.zoom.us/webinar/register/WN\\_Yh406qDfR\\_qDRzuPyRr\\_EA](https://dav-org.zoom.us/webinar/register/WN_Yh406qDfR_qDRzuPyRr_EA)

After registering, you will receive a confirmation email containing information about joining the webinar.

We hope you find this webinar to be a useful tool and look forward to answering any questions you may have. For more information, feel free to email us at [vavs@dav.org](mailto:vavs@dav.org).

John H. Kleindienst  
National Voluntary Services Director

JHK:klf