



National Headquarters
860 Dolwick Drive
Erlanger, KY 41018
tel 859-441-7300
toll free 877-426-2838
dav.org

TO: Department Commanders and Adjutants
Chapter Commanders and Adjutants
Hospital Service Coordinators

FROM: John H. Kleindienst
National Voluntary Services Director

DATE: June 3, 2025

SUBJECT: VAVS Program Best Practices Webinar

Thank you for all you do to promote and facilitate DAV volunteerism. Recognizing and honoring our volunteers' efforts is critical in incentivizing participation and accurately showing the efficacy of our charity.

On Wednesday, June 18, at 2 p.m. EST, please join Oscar Olguin, Assistant National Voluntary Services Director, for a Voluntary Services webinar called *VAVS Program Best Practices*.

This webinar will go over Standard Operating Procedures for the VA Voluntary Services Program. This will include a step-by-step user guide for reporting hours to DAV National Headquarters and procedures for notifying Voluntary Services of changes to representative appointments.

Please register at the following link by Tuesday, June 17, at 2 p.m. EST:
https://dav-org.zoom.us/webinar/register/WN_rSNM3QwXSEiCzTmenFu2nw

After registering, you will receive a confirmation email containing information about joining the webinar.

We hope you find this webinar to be a useful tool and look forward to answering any questions you may have. For more information, feel free to email us at vavs@dav.org.

John H. Kleindienst
National Voluntary Services Director

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