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**TO:** Department Commanders and Adjutants  
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**FROM:** John H. Kleindienst  
National Voluntary Services Director

**DATE:** April 10, 2024

**SUBJECT:** Transportation Network Best Practices Webinar - Reminder

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Thank you for all you do to promote and facilitate DAV volunteerism. Recognizing and honoring our volunteers' efforts is critical in incentivizing participation and accurately showing the efficacy of our charity.

On Wednesday, April 17, at 2 p.m. EST, please join Oscar Olguin, Assistant National Voluntary Services Director, for a Voluntary Services webinar called *Transportation Network Best Practices*.

This webinar will go over Standard Operating Procedures for the DAV Transportation Network Program. This will include a step-by-step user guide for reporting hours to DAV National Headquarters, procedures for notifying Voluntary Services of changes to HSC positions and suggestions for driver recruitment.

Please register at the following link by Tuesday, April 16, at 2 p.m. EST:  
[https://dav-org.zoom.us/webinar/register/WN\\_FSdD3aqQQzC6WXalgbGjwA](https://dav-org.zoom.us/webinar/register/WN_FSdD3aqQQzC6WXalgbGjwA)

After registering, you will receive a confirmation email containing information about joining the webinar.

We hope you find this webinar to be a useful tool and look forward to answering any questions you may have. For more information, feel free to email us at [vavs@dav.org](mailto:vavs@dav.org).

John H. Kleindienst  
National Voluntary Services Director

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