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TO: Department Commanders and Adjutants
Chapter Commanders and Adjutants

FROM: Douglas K. Wells, Jr.
National Membership Director

DATE: September 16, 2024

SUBJECT: Technical Issue with DAV.org and MyDAV.org

Thank you for your continued dedication to DAV, our members and the veteran community.

We recently discovered a technical issue that is causing a malfunction with some of our systems. The following functions have been impacted:

- Attachment downloads, including those related to Annual Financial Reports
- Report generation in MyDAV.org
- Chapter/Department searches
- Transition Service Office locator
- Recruit a Warrior Link or QR Code generation

Our team is working hard to resolve the issue, and we hope to have great news for you soon. In the meantime, you may email us for any support you need:

- To **download an attachment**, including those associated with AFRs, please email officersupport@dav.org.
- To **generate reports** or a Recruit A Warrior link, please email membership@dav.org.

We greatly appreciate your patience, and will let you know as soon as these functions are restored. For more information, email us at membership@dav.org.

Douglas K. Wells
National Membership Director

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