

Mobility Scooter and Wheelchair Access

The Rosen Shingle Creek Hotel is a fully accessible property; however, it is large and moving between guest rooms and meeting locations can take additional time.

Navigating Floors

Lobby Level (Main Entrance from Valet): Front Desk Guest Check-in, Bell Desk, Cala Bella, Tobias Burgers, Mi Casa Taqueria, Banrai Sushi, Headwaters Lounge, Smooth Java, Fitness Center, Tennis, Volleyball, Spa, etc.

Lower Level (Ground Level): Café Osceola Buffet, 18 Monroe Street Market, Pools and Hot Tub, Arcade, etc.

Guest Tower Elevators

- There are two elevator banks that access the guest room floors, the Lobby Level and the Lower Level (Ground).
- The first set (near registration) provides access to floors 4-10 and the second bank of elevators (near Cala Bella Restaurant) accesses floors 10-14.

Convention Center Elevators

- Level 1: Gatlin, Panzacola, Conway and Butler.
- Level 2: St. John's, Sandlake, Butler Balcony and Suwannee.
- Two elevator banks are available within the convention center for access between meeting levels.
 - **Gatlin Elevator:** Located to the left of the Rotunda in the meeting space (from the Lobby Level) or to the left of the escalators from the Gatlin Foyer (Ground or Lower Level).
 - **Panzacola Elevators:** Located to the right of the Rotunda in the meeting space (from the Lobby Level) or to the right of the escalators near Panzacola F-4.

Alternate Accessible Route to the Gatlin Meeting Space

1. Take your guest tower elevator to the Lower Level.
2. Proceed toward the Pools and exit through doors.
3. Follow the walkway alongside the pool area and through the courtyard.
4. Enter the convention center doors into the Gatlin Foyer.

Additional Assistance

Need Assistance?

Conference staff and hotel personnel will be happy to help direct you to the nearest accessible route or elevator bank during the event.

Scooter rentals

If you need to rent a mobility scooter, please reach out to Buena Vista Rental at 407-331-9147. Use Code **DAV2026** for the DAV Special Rates.