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**TO:** Department Commanders and Adjutants  
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**FROM:** John H. Kleindienst  
National Voluntary Services Director

**DATE:** November 15, 2023

**SUBJECT:** Transportation Network Best Practices Webinar

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Thank you for all you do to promote and facilitate DAV volunteerism. Recognizing and honoring our volunteers' efforts is critical in incentivizing participation and accurately showing the efficacy of our charity.

On Wednesday, December 13, at 2 p.m. EST, please join Ron Minter, Deputy National Voluntary Services Director, for a Voluntary Services webinar called *Transportation Network Best Practices*.

This webinar will go over Standard Operating Procedures for the DAV Transportation Network Program. This will include an overview of reporting procedures, HSC responsibilities, recruitment of volunteer drivers and the 2024 vehicle application and grant request process. Please register at the following link by Tuesday, December 5, at 2 p.m. EST: <https://dav-org.zoom.us/j/84325163973?pwd=a1gxcCtmMGgvV0tsMCtXTUVEbWs0dz09>

After registering, you will receive a confirmation email containing information about joining the webinar.

We hope you find this webinar to be a useful tool and look forward to answering any questions you may have. For more information, feel free to email us at [vavs@dav.org](mailto:vavs@dav.org).

A handwritten signature in black ink, appearing to read 'John H. Kleindienst', is centered on the page.

John H. Kleindienst  
National Voluntary Services Director

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