



VA Updates: EHRM and Caregivers

May 8, 2025

EHRM

VA BEGINS EARLY-STAGE PLANNING FOR THE NEXT FEDERAL ELECTRONIC HEALTH RECORD ROLLOUT IN MID-2026

- Dec. 20, 2024 – VA continues ongoing improvement efforts at existing sites.
- Early-stage planning to deploy the Federal Electronic Health Record (EHR) system to four Michigan facilities — Ann Arbor, Battle Creek, Detroit, and Saginaw — in mid-2026.



INCREASING VETERAN TRUST IN VA HEALTH CARE AT ALL FACILITIES WITH THE EHR

- 93% at Columbus VA, an 11.6% increase since Q1 2023;
- 88% at Walla Walla VA, a 4% increase since Q1 2023;
- 92% at Mann-Grandstaff VA, a 3.5% increase since Q1 2023;
- 85% at Roseburg, a 5.2% increase since Q1 2023; and
- 89% at White City VA, a nearly 6.5% increase since Q1 2023.
- 90.8% from 90.2% North Chicago VA, has increased since Federal EHR deployment in Q2 2024.



DRAMATICALLY DECREASING OUTAGES, WHICH DISRUPT PATIENT CARE:

- Significant decrease in outages since January 2024.
- 100% uptime for 10 of the last 16 months.
- 99.8% uptime or better in the remaining months.
- Over 200 days since the last recorded outage.
- Reduced clinician interruptions, minimizing slowdowns for veterans.
- Improved clinician and staff satisfaction.
- Successful EHR launch in Chicago.



VA TO SPEED UP HEALTH RECORDS SYSTEM ROLLOUT, WITH NEW SITES THIS YEAR

- Initially planned as a 10-year, \$16 billion project.
- Nearly 8 years in, only 6 of VA's 170+ medical sites use the system.
- VA officials aim to accelerate deployment this year.
- 13 additional sites scheduled for implementation in 2026.

VA TO COMPLETE FEDERAL EHR DEPLOYMENT AT NINE ADDITIONAL SITES IN 2026

- **March 6, 2025**, VA announced it will complete deployment of the Federal Electronic Health Record (EHR) system at nine additional medical facilities, bringing the total to go live in 2026 to 13.
- Complete deployment of the EHR at all VA medical facilities as early as 2031.



VA NAMES NINE ADDITIONAL FACILITIES THAT WILL DEPLOY FEDERAL EHR IN 2026

- **March 31, 2025**, VA announced the following sites, located in Ohio, Kentucky, Indiana and Alaska
 - Cincinnati VAMC-Fort Thomas (Fort Thomas, KY)
 - Chillicothe VAMC (Chillicothe, OH)
 - Cincinnati VAMC (Cincinnati, OH)
 - Dayton VAMC (Dayton, OH)
 - Louis Stokes Cleveland VAMC (Cleveland, OH)
 - Fort Wayne VAMC (Fort Wayne, IN)
 - Marion VAMC (Marion, IN)
 - Richard L. Roudebush VAMC (Indianapolis, IN)
 - Alaska VA Healthcare System (Anchorage, AK)



VA | EHR MODERNIZATION

<https://digital.va.gov/ehr-modernization/?redirect=ehrm>



CAREGIVERS

ATTENTION CAREGIVERS

- VA Caregiver Support Program (CSP) stipends
 - Payments for eligible caregivers in the Program of Comprehensive Assistance for Family Caregivers (PCAFC) continue without disruption.
 - Caregivers receive stipend payments by the 5th of each month.
 - For questions specific to CSP stipends:
 - Reach out to our **Caregiver Stipend Team** at **1-833-930-0816**.
 - For questions about VA caregiver support and how to apply:
 - Visit <https://www.caregiver.va.gov> or reach out to the **VA Caregiver Support Line** at **1-855-260-3274**.

