



RESOURCES



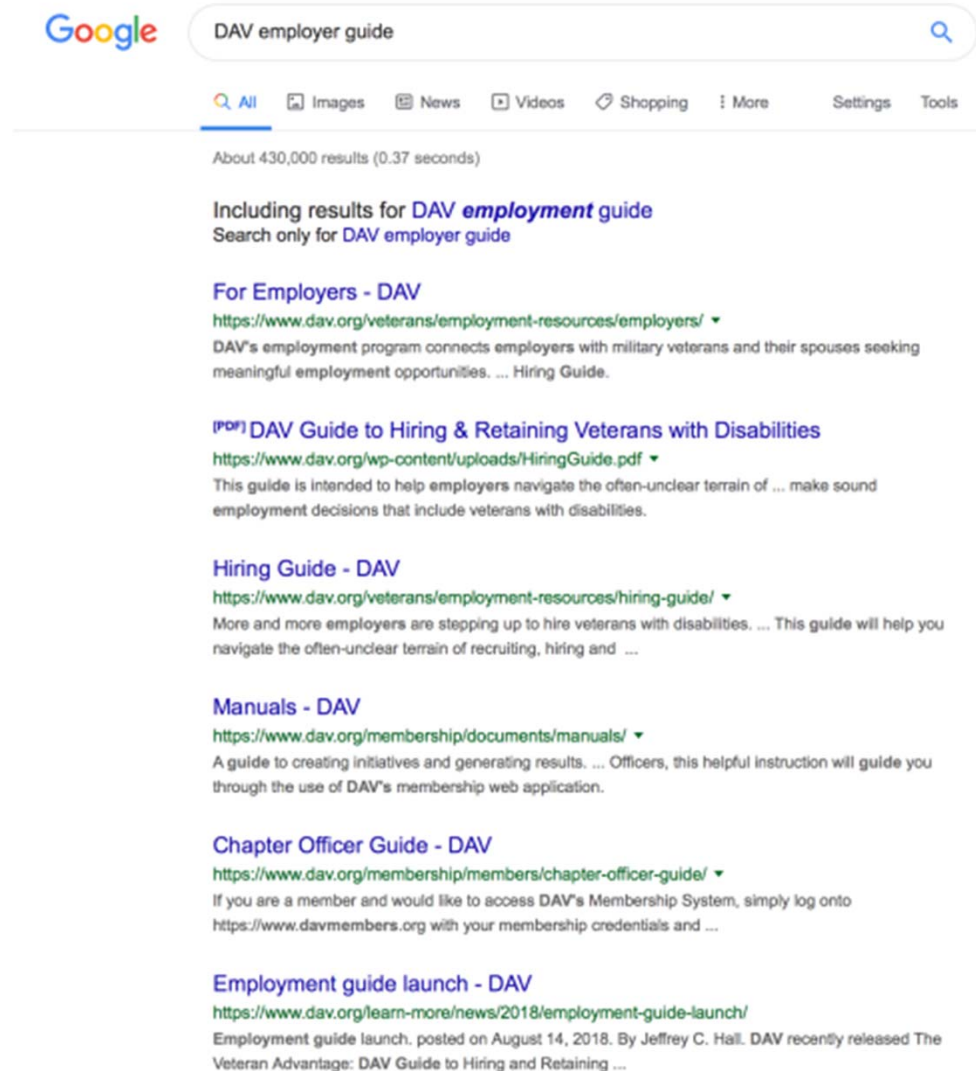


www.dav.org

The screenshot shows the DAV website homepage. At the top, there is a navigation bar with links to DAV Kronos, DAV Facebook, DAV Employee Portal, Magazine Archives, National Disa...Sports Clinic, Twitter, DAV Mail, HuskerPedia, DAV, YouTube, and Maps. The main header features the DAV logo with the tagline "FULFILLING OUR PROMISES TO THE MEN AND WOMEN WHO SERVED", a search bar, and links for "Find An Office" and "Member Login". Below the header is a dark navigation bar with buttons for "VETERANS", "MEMBERSHIP", "LEARN MORE", "HELP DAV", and "DONATE NOW". The main content area features a large image of a man and a woman with the text "Help us make a real difference in a veteran's life." and a "DONATE" button. Below this is a green section titled "DAV IMPACT" with four statistics: "\$20 Billion + in claimant benefits received", "625,000 + rides to medical appointments", "212,640 claims represented in 2018", and "1 Million + veterans helped each year". At the bottom, there are two smaller images: one with the text "SUPPORT VETERANS" and another showing a man next to a DAV van.

Google

A surprising amount of DAV content can be found using a simple Google search. This also improves DAV search rankings.



Google DAV employer guide

[All](#)
[Images](#)
[News](#)
[Videos](#)
[Shopping](#)
[More](#)
[Settings](#)
[Tools](#)

About 430,000 results (0.37 seconds)

Including results for **DAV employment guide**
 Search only for **DAV employer guide**

For Employers - DAV
<https://www.dav.org/veterans/employment-resources/employers/> ▼
 DAV's employment program connects employers with military veterans and their spouses seeking meaningful employment opportunities. ... Hiring Guide.

[PDF] DAV Guide to Hiring & Retaining Veterans with Disabilities
<https://www.dav.org/wp-content/uploads/HiringGuide.pdf> ▼
 This guide is intended to help employers navigate the often-unclear terrain of ... make sound employment decisions that include veterans with disabilities.

Hiring Guide - DAV
<https://www.dav.org/veterans/employment-resources/hiring-guide/> ▼
 More and more employers are stepping up to hire veterans with disabilities. ... This guide will help you navigate the often-unclear terrain of recruiting, hiring and ...

Manuals - DAV
<https://www.dav.org/membership/documents/manuals/> ▼
 A guide to creating initiatives and generating results. ... Officers, this helpful instruction will guide you through the use of DAV's membership web application.

Chapter Officer Guide - DAV
<https://www.dav.org/membership/members/chapter-officer-guide/> ▼
 If you are a member and would like to access DAV's Membership System, simply log onto <https://www.davmembers.org> with your membership credentials and ...

Employment guide launch - DAV
<https://www.dav.org/learn-more/news/2018/employment-guide-launch/>
 Employment guide launch. posted on August 14, 2018. By Jeffrey C. Hall. DAV recently released The Veteran Advantage: DAV Guide to Hiring and Retaining ...



Find An Office [Member Login >](#)

FIND

VETERANS

MEMBERSHIP

LEARN MORE

HELP DAV

DONATE NOW

Search DAV for 'Employer guide'

OLDER ▶

Employer resource groups bridge military-civilian divide in workplace

posted on AUGUST 23, 2018

Ford Motor Co. launched their Veterans Network Group, or VET NG, to combat a growing problem among veterans and National Guard and Reserve members working in the company while the nation's wartime footing in the Middle East was at its peak. "President Bush ordered the surge in Iraq in 2007," said Marine veteran Dan Fink, a Ford fuel economy planning analyst and recruiting lead for Ford VET NG. "The company was beginning to see a significant uptick in the number ... [READ MORE](#)

Employment guide launch

posted on AUGUST 14, 2018

BY JEFFREY C. HALL

DAV recently released The Veteran Advantage: DAV Guide to Hiring and Retaining Veterans with Disabilities. The comprehensive guide is the result of more than four years of study regarding what the veteran community contributes to the workforce as well as how hiring

Search

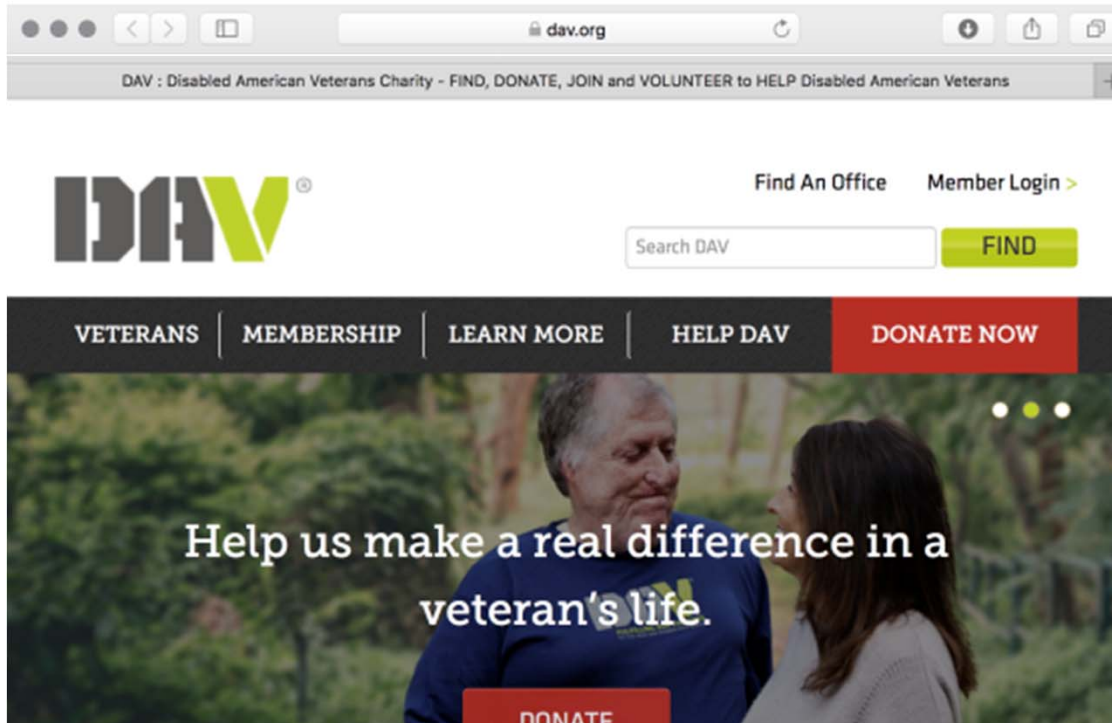
Mostly for articles, on the top right hand side of the website, you can search DAV for created content.

The vast majority of resources DAV leaders need to execute our mission are located in the members-only section of **DAV.org**





To access, visit [DAV.org](https://dav.org) and log in using your member number.

















Member Login >



The members section has been reorganized.

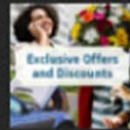
Contact Connie at cpowell@dav.org or for resource questions, comments or feedback.

 Member Advantages Learn about exclusive deals and opportunities for DAV and Auxiliary members.	 Quick Links Quickly find frequently used forms and documents for, chapter resources, volunteering, department reports and information for distributing to various stakeholders.
 Member Leaders Resources for DAV officers and interested members.	 Publicity Tools and resources to help you spread the word.
 Service Officer Service officer guide and contact brief for benefits advocates.	 Voluntary Services Information to help prospective and current volunteers and coordinators.
 Legislation Tools, resources and reports for benefits protection team leaders and others.	 Fundraising Info on vehicle donations, Drive 4 UR Community events and others.
 Employment Links and resources related to DAV employment efforts.	 Toolkits Guides and resources produced for DAV member-leaders.
 Webinars Videos covering topics of interest to members.	 Videos Digital content produced for DAV members and the public.
 DAVStore.org Get the gear and supplies you need to show your support of DAV's mission.	 All (Alpha order) An alphabetical listing of all the members only resources.

Once logged in, most of what member leaders need is readily available.

Member Advantages

Exclusive deals and opportunities. Most popular place in the section.



Member Advantages

Learn about exclusive deals and opportunities for DAV and Auxiliary members.



Member Advantages

[Home](#) > [Membership](#) > [Members](#) > [Member Advantages](#)



Ford

DAV members receive savings on Ford and Lincoln vehicles, as well as reimbursements for up to \$1000 toward the cost of installed adaptive equipment.



T-Mobile

T-Mobile has teamed up with Business Mobility Partners to offer exclusive savings to DAV members on T-Mobile products and services. Get the coverage you need through their advanced nationwide network.



Identity Guard®

Last year, 16.7 million Americans were victims of identity theft. Don't let it happen to you! Get alerted about suspicious activity in as little as three seconds, plus get \$1 million in identity theft insurance and 100% U.S.-based Customer Care.



Avis

Avis is here to serve those who have served so bravely for all of us! DAV members and their families can save up to 25% off



USAA

USAA is the exclusive credit card provider to DAV. The DAV USAA Rewards™ credit card allows members to give back to DAV through everyday purchases.



1-800-FLOWERS

Enjoy special discounts on the freshest flowers and finest selection of plants, gift baskets, gourmet foods and sweet treats from 1800Flowers.com and all their Family of Brands.



North American Moving Discounts

Exclusive discounts on professional interstate moving services, storage-in-transit, personal property protection coverage plans and moving supplies.




Budget

Road trip adventures await for DAV members. Save up to 25% off base rates when making a reservation with Budget. The open road is calling.

Quick Links

Created in close collaboration with member leaders, this section will continue to be available.



Quick Links
Quickly find frequently used forms and documents for; chapter resources, volunteering, department reports and information for distributing to various stakeholders. >



VETERANS <i>Need Claims Help?</i>	MEMBERSHIP <i>Join, Log In, Shop</i>	LEARN MORE <i>Learn About Our Mission</i>
Quick Links		

Home > Membership > Members > Quick Links

Below you will find several resources for managing day-to-day operations and general bookkeeping. We have also included an archive of current national department director reports and information for potential members that might be interested in joining the DAV or DAV Auxiliary ranks. If there is something that you can't find in this section that you believe should be on this page, please contact us.

- + Elected Officer Resources
- + IRS Reinstatement
- + Voluntary Services Forms
- + Reports
- + Media Relations and Communications
- + Webinars/Seminars and Resources

- ▶ 2019 Convention Information
- ▶ Annual Financial Report (AFR) Cheat Sheet
- ▶ Annual Financial Report Kit
- ▶ Annual Report
- ▶ Certificates
- ▶ Chapter Constitution & Bylaws Guidelines & Suggestions
- ▶ Chapter Officer Guide
- ▶ Chapter Print and Supply Ordering
- ▶ DAV CAN (Commander's Action Network)
- ▶ Drive 4 UR Community
- ▶ Election Year Dos & Don'ts
- ▶ Forget-Me-Not-Ad – Horizontal
- ▶ Forget-Me-Not-Ad – Vertical
- ▶ Hiring Guide
- ▶ Identity Video
- ▶ Independent Budget
- ▶ IRS Reinstatement Information
- ▶ Just B Kids Toolkit
- ▶ Logos/Branding
- ▶ Member Orientation Guide
- ▶ Membership Card – Auxiliary (Temporary)
- ▶ Membership Card – DAV (Temporary)
- ▶ Membership System – Guide to Reports
- ▶ National Constitution and Bylaws
- ▶ New Members Information
- ▶ Pulse Survey
- ▶ Resolutions (Legislative Program)
- ▶ Thank A Vet
- ▶ Webinar – Department and Chapter Webmaster
- ▶ Webinar – Membership Department: How We Can Serve You
- ▶ Webinar – New Membership Goals
- ▶ Webinar – Understanding DAV Membership Eligibility



Member Leaders

Resources for DAV officers and interested members.



Member Leaders

Resources available in alphabetical order to help chapter and department leaders carry out the mission.



DAV New Member Orientation Guide

Member Orientation

Helps provide incoming veterans with the “lay of the land” at DAV.

New Member Information

Materials for chapters to orient new members.

[New Member Orientation Webinar Presentation](#)

[New Member Orientation Mentoring Guide](#)

[New Member Orientation Guide](#)

[New Member Orientation Webinar](#)

Materials for chapters to recruit new members.

[Accessing And Utilizing The DAV Membership Application Online Webinar Presentation](#)

[Accessing And Utilizing The DAV Membership Application Online Webinar](#)

AFR CHEAT SHEET

1. Determine income and expenses covering July 1 – June 30.
 2. Reconcile June 30 bank statement(s) to the department/chapter bank register(s).
 3. Make sure everything balances.
 4. Determine what line category income and expenses are to be reported on. How was the income generated? Did the disbursement provide a direct service to a veteran? What was the reason for the expense? Was the fundraising event held to benefit a veteran/veteran family or fund a department/chapter operation?
 5. Prepare schedules.
 6. Fill out AFR and other Forms.
- Required Forms:
 - Use the current Annual Financial Report Kit (Kit) provided by National Headquarters only. Current revision dates are located in bottom right corners immediately following the item number for each. Current components of the Kit are:
 - Annual Financial Report Instructions 901334 (06/19)
 - Annual Financial Report Form 901338 Form (06/19)
 - Service Expenses Schedule Form 901331 (06/19)
 - Other Assets Schedule Form 901332 (06/19)
 - Income Filing Requirement:
 - The filing requirement is based on the total amount of income received during the accounting period, not how much monies were in the bank(s) at the end of the accounting period.
 - For Departments:
 - Must file a complete AFR with National.
 - For Chapters:
 - Total Income (Line 10) minus Dues Per Capita from National Headquarters (Line 1) equals \$10,000.00 or more, file with both National & DAV Department.
 - Total Income (Line 10) minus Dues Per Capita from National Headquarters (Line 1) equals less than \$10,000.00, file with DAV Department only.

EXCEPTION: If immediate prior year's total income (Line 10) minus Dues Per Capita from National Headquarters (Line 1) equaled \$10,000.00 or more, then send to National the completed 1st page of current year's AFR or a letter indicating that total income (Line 10) minus Dues Per Capita from National Headquarters (Line 1) for current year is below the \$10,000.00 filing requirement for National's review. The letter should include the amount of total income, excluding per capita dues, and the accounting year (e.g. 2015-2016).
 - CPA Review Required:
 - For Departments:

AFR Cheat Sheet
 Subject of a recent seminar, helps entities with Annual Financial Report requirements.



Member Leaders Resource Page



Annual Financial Report Instructions

GENERAL INFORMATION:

Annual Financial Report Form (901308-Rev 5/19): All departments and chapters are required to use the revised Annual Financial Report form (901308-Rev 6/19) provided by National Headquarters (National). Each line listed on this form provides a description of what is to be reported on that specific line. **Alterations (scratch outs) of these lines are not acceptable.** This means that the category listed for a specific line (e.g. Line 3. Bingo Income) cannot be scratched out and replaced with a different category (e.g. Raffle Income).

Accounting Year: July 1 – June 30 for all departments and chapters as provided in the National Bylaws.

Due Date: By September 30. Any department or chapter that has not filed an annual financial report by September 30 will be considered in a **delinquent status**, which may subject the department/chapter to suspension or revocation of its charter.

Income Filing Requirements:

Departments	All departments are required to file with National regardless of the amount of gross income.
Chapters	Gross income of \$10,000 or more , excluding per capita dues received from National: If the sum of the amounts listed on lines 2 thru 9 of the completed Annual Financial Report page is \$10,000 or more, file complete report with both National and your DAV state department. Gross income below \$10,000 , excluding per capita dues received from National: If the sum of the amounts listed on lines 2 thru 9 of the completed Annual Financial Report page is less than \$10,000, file complete report with your state department only. NOTE: If your gross income was above the \$10,000 filing requirement for the immediate prior year, we request that a copy of the completed Annual Financial Report page be submitted to National.
Departments and Chapters	Gross income exceeding \$300,000 , excluding per capita dues received from National Headquarters: Requires a review by a certified public accountant (CPA). The complete CPA review report to include the basic supporting backup documentation: Statement of Revenues, Expenditures, Assets and Statement of Cash Flows; the actual review must be accompanied by a copy of the required banking information as provided within these Instructions and a separate attachment listing the name and local branch location (city and state) of each bank and the names of the authorized signers on the bank accounts.

Additional Filing Requirements & Information:

Do not include depreciation, Cost of Goods Sold, net values, negative figures or transfers of funds (including cashing in and/or buying a CD) on the financial report.

Fixed assets such as real estate, furniture/equipment, vehicles and inventory/miscellaneous must be reported separately on the provided Other Assets Schedule form (901332-Rev 6/19).

Report Completion/Mailing:

The Annual Financial Report is a three (3) part carbonless form. Please be sure all copies are legible if they are handwritten. Mail the completed financial report, along with all supporting schedules and any other required documentation, to National and/or to your state department accordingly. **Refer to the bottom of each form for mailing instructions.** The green copy of each form, along with all original schedules and other supporting documentation, must be retained for your records!

Online Submission:

Online submission is **NOT** permitted for any chapters with gross income **below** \$10,000, excluding per capita dues received from National. Online submission is permitted for any chapters with gross income of **\$10,000 or more**, excluding per capita dues received from National, and all Departments regardless of income. The **department/chapter commander, adjutant or treasurer** may access the online financial report by logging onto www.damembers.org. From the "Maintain

Annual Financial Report Kit

More in depth guidance on financial reporting.

Certificates

Easy way to recognize volunteers and even companies who support the mission.



Chapter Officer Guide



Chapter Officer Guide

Particularly useful for new officers, but good guidance to prepare all to lead.



DAV CHAPTER PRINT AND SUPPLY ORDERING

Link to the site:

<https://odams.officedepot.com/registrations/portal.php?a=90743380>

Orders will require an individual to create their own account (login and password) due to security protocols surrounding credit card information.

Upon reaching the landing page, click "Online Shopping Registration". There is also a printable coupon for use at physical locations to receive the DAV discount on this page.



Chapter Print and Supply Ordering

Ensures consistent use of DAV's brand.

Forget-Me-Not Day (Horizontal) Forget-Me-Not-Day (Vertical)



Free artwork that can be customized to promote local fundraising efforts.

IRS Reinstatement Information

[Home](#) > [Membership](#) > [Members](#) > [IRS Reinstatement](#)

This page contains information and forms that will assist affected DAV subordinate units to reinstate their tax-exempt status. The reinstatement can be granted only by the Internal Revenue Service. DAV does not have the authority to reverse an IRS-initiated revocation.

DAV is able only to provide DAV-specific information that may assist in the reinstatement process. Most of that information is contained in the "DAV FAQ" below. If there are additional questions that any subordinate unit believes to be appropriate to submit to DAV, please use the designated e-mail address of irsrevocation@dav.org. DAV cannot accept telephone inquiries on these matters.

Auto Revocation Frequently Asked Questions

If an organization's tax-exempt status is automatically revoked, it is no longer exempt from federal income tax.



[Download FAQ](#)

IRS Automatic Revocation – How to Have Your Tax-Exempt Status Retroactively Reinstated

Procedures for retroactive reinstatement of IRS tax-exempt status.



[Download Notice](#)

IRS Top Ten Tips to Shorten the Tax-exempt Application Process

Tips from IRS for timely processing of application.



[Download Tips](#)

Revenue Procedure 2014-11

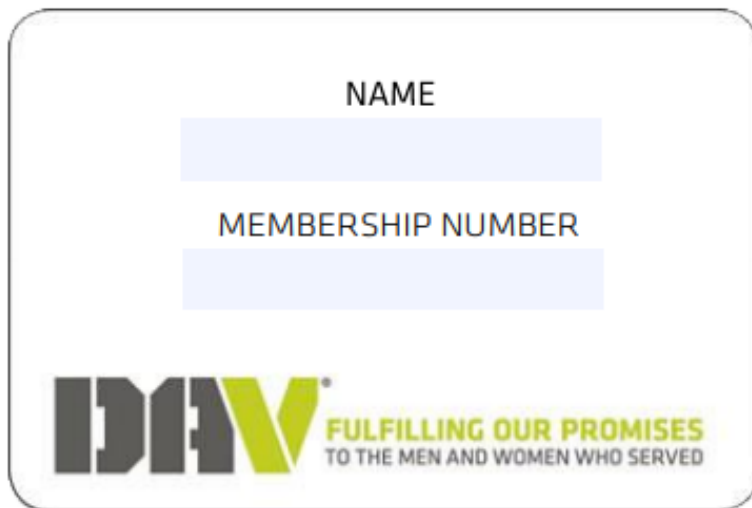
Detailed procedures for reinstatement of IRS tax-exempt status.



[Download Notice](#)

Membership Card – Auxiliary Membership Card – DAV

Easy to fill out and print cards to show active membership.



NAME

MEMBERSHIP NUMBER

DAV FULFILLING OUR PROMISES
TO THE MEN AND WOMEN WHO SERVED



NAME

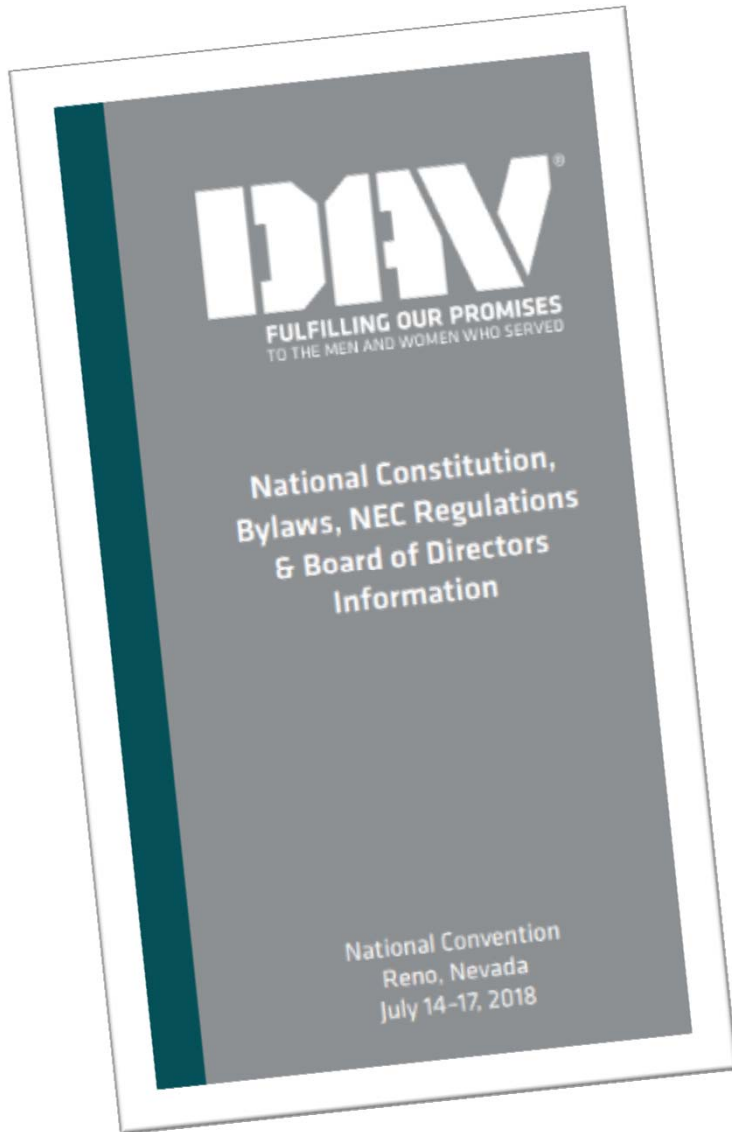
MEMBERSHIP NUMBER

DAV Auxiliary

**DAV Membership System
Guide to Reports**

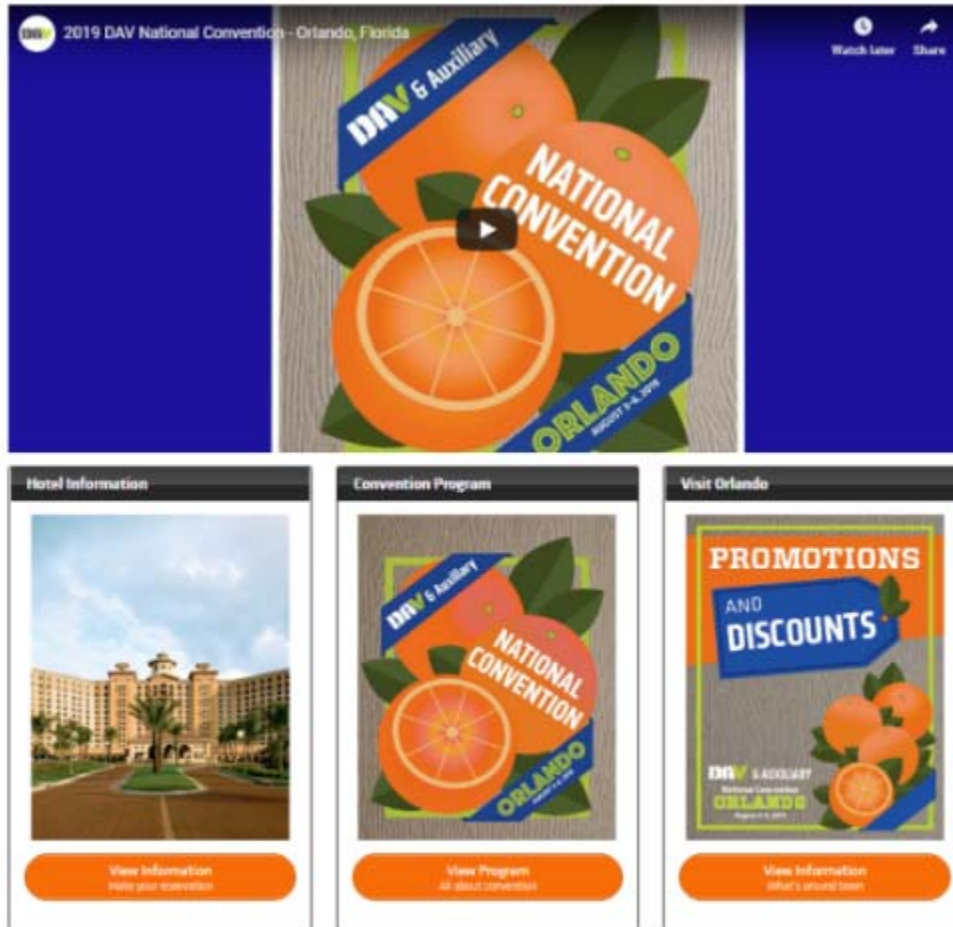
Guide to Reports

Assistance on how you can navigate the membership system and its many resources.



Constitution & Bylaws

The document that determines DAV's policies, procedures and governance.



2019 Convention Information

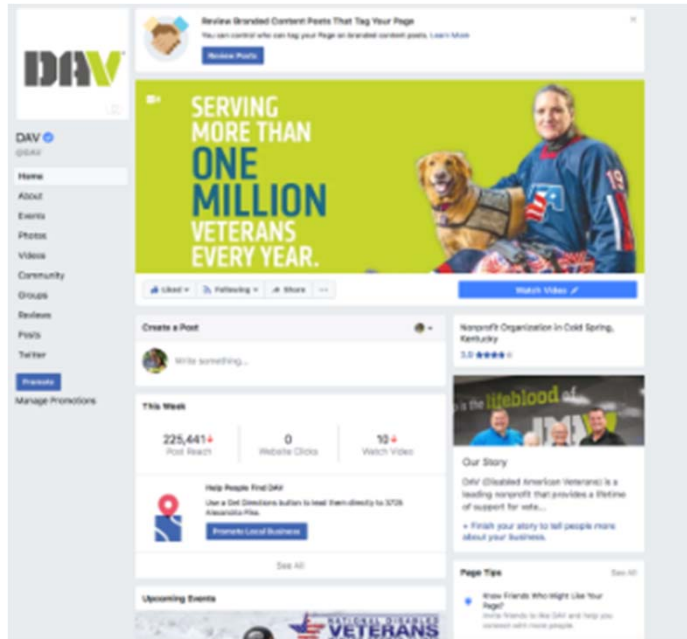
Where you can go for information about convention and resources presented during the event.

Additional Information

[Scooter Rentals, Hotel, Airport and Weather Details \(PDF\)](#)

[Orlando-Community Based Care Resources \(PDF\)](#)

[Rosen Shingle Creek Discounts \(PDF\)](#)



[facebook.com/DAV](https://www.facebook.com/DAV)

twitter.com/davhq

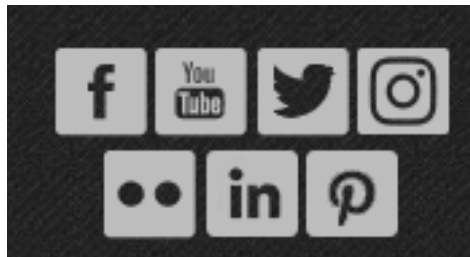
[youtube.com/disabledamericanveterans](https://www.youtube.com/disabledamericanveterans)

[instagram.com/daveterans/](https://www.instagram.com/daveterans/)

[flickr.com/photos/thedav/](https://www.flickr.com/photos/thedav/)

<https://www.linkedin.com/company/davhq>

<https://www.pinterest.com/DAVeterans/>





Publicity

Tools and resources to help you spread the word.



Tools and resources to help you spread the word.

- ▶ Chapter and Department Outreach
- ▶ Election Year Dos and Don'ts
- ▶ Hiring Guide
- ▶ Logos/Branding
- ▶ Podcast
- ▶ Press Room
- ▶ PSAs for download
- ▶ PSA Toolkit
- ▶ Publicity Guide
- ▶ Pulse Survey
- ▶ Thank A Vet
- ▶ Videos
- ▶ Volunteer Drivers
- ▶ Women Veterans Study

DAV's New Visual Identity

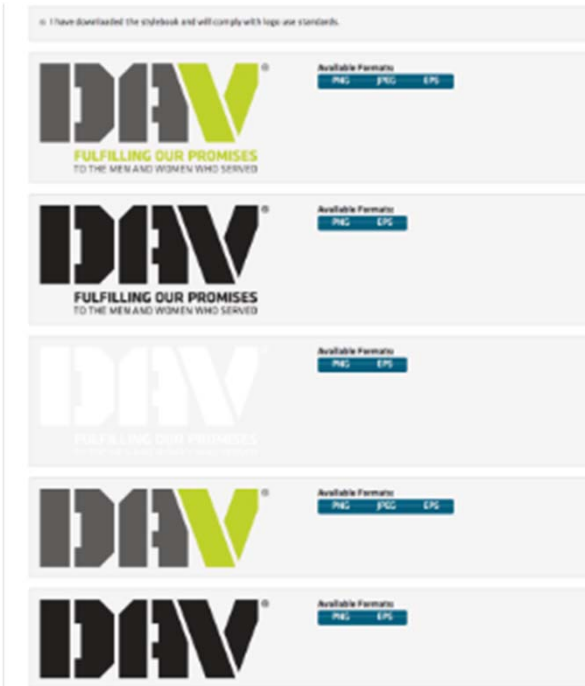
The DAV brand assets tell the story of a professional, hopeful and diverse organization dedicated to helping the men and women who have served. It is critical to use the logo and colors according to the DAV Brand Guidelines.

[Download the DAV Brand Stylebook here](#)

Members may download DAV graphic images for use on letterhead, printing, or web pages. Please review the DAV Brand Guidelines to ensure that you select the proper logo file for your use, and that the logo is used correctly.

[Download the DAV Language Guide](#)

I have downloaded the stylebook and will comply with logo use standards.



Logos/Branding

Get logo use guidance, promise to comply with standards and download logo files.

Identity Presentation



Customizable for chapters, a new DAV presentation that can be used as is or as a template for speaking opportunities.

Identity Video



Recently updated and downloadable, can be used to educate members, the public and donors about the organization.

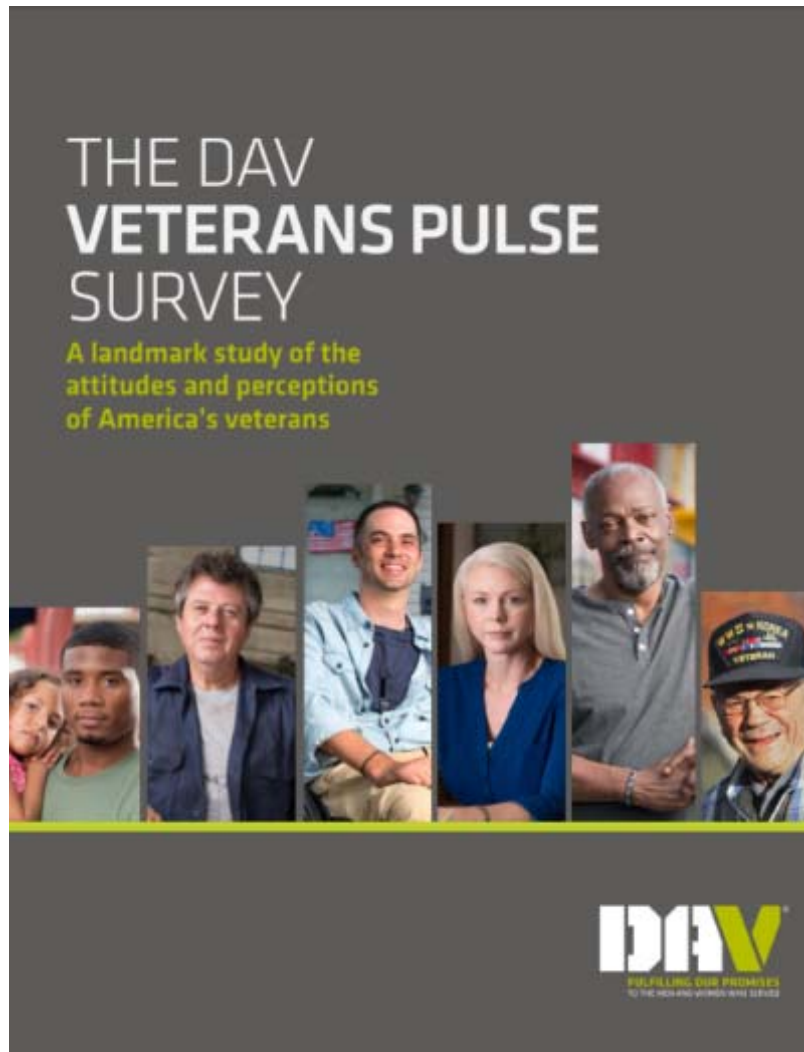
Podcast

Connect and share DAV content in a new format.



The DAV Podcast sheds light on veterans whom have been impacted by their service.

		DAV PODCAST Miracles on the Mountainside	30%	00:00:00 / 00:45:00
		DAV PODCAST Medal of Honor	30%	00:00:00 / 00:54:31
		DAV PODCAST Alive Day	30%	00:00:00 / 00:37:59



Pulse Survey

Great information to use in conversations, newsletters and for speeches.

DAVThankAVet.org



A program that encourages people to recognize a veteran, past or present, in their life by helping them create a custom, animated digital card. Promoted usually around Veterans Day.

About DAV



DAV is a nonprofit that provides a lifetime of support for veterans of all generations and their families.

Every year, we help more than 1 million veterans in positive, life-changing ways by helping them access benefits they earned, like health care, education and disability, and connecting them to meaningful employment opportunities. DAV is the nation's most resourceful veterans service organization, keeping the promise to support America's veterans.

Programs and Focus Areas

With nearly 1,500 chapters across the country, DAV provides a national support network for veterans and their families. Below you'll find resource materials and background on key DAV services.



Subject Matter Experts

At DAV, we're veterans helping veterans. We have first-hand experience and deep understanding of the core issues impacting the men and women who have served our country. To view an individual spokesperson's full bio, please click on their headshot below.

Media Contacts

Contact a Member of our Communications Staff

- By Phone: 855-547-8382

The above phone number is exclusively for press inquiries. If you are not a member of the press and you have a question about DAV's services, please call 877-1AM-VETS or 877-426-2838.

News & Coverage

23 JUL

The power of professional mentoring

Broaden your professional network and cut the learning curve by utilizing a professional mentor. So many...



19 JUL

Hankook Tire Donates DAV Transportation Network Vehicle to Tennessee Valley Healthcare System Nashville Campus

NASHVILLE (July 18, 2018) - Nashville-based Hankook Tire America Corp., one of the fastest growing...



18 JUL

Four tips to help you stand out on LinkedIn

Did you know that more than 100 million job applications are submitted through LinkedIn each month? While...



[View All News & Coverage](#)

Connect with Us

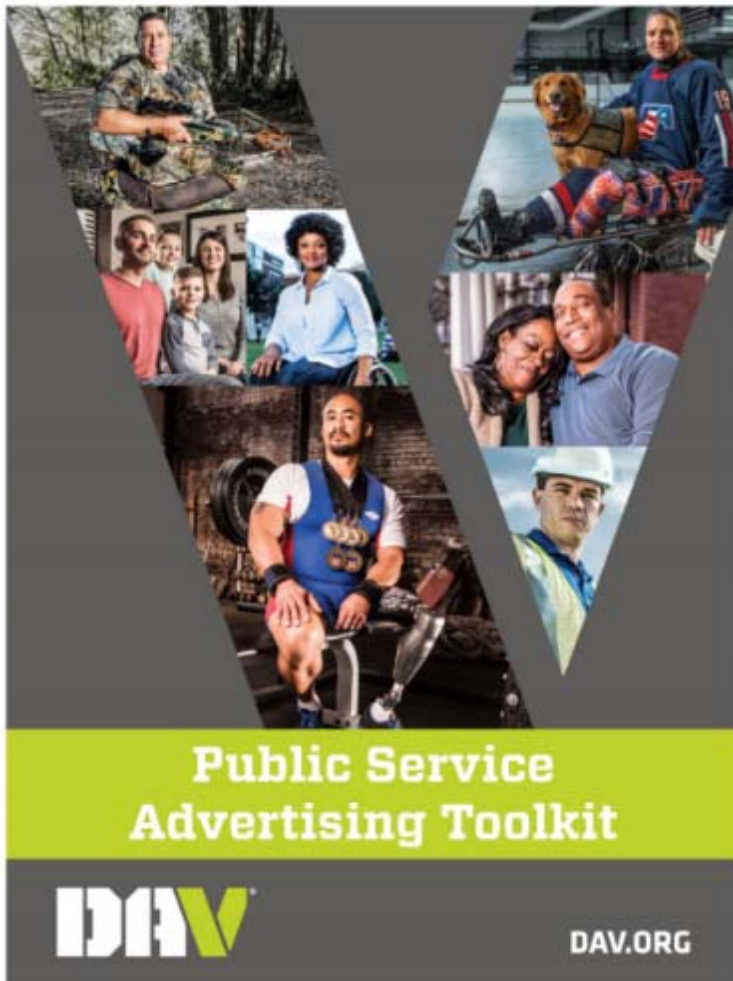


DAV National HQ @DAVHQ

The @USSenate has given final legislative approval to a

Press Room

A location primarily for the media, but a good source of information for those who interact with the press.



PSA Toolkit

Guidance on how you can fill billboards and airtime in your community with DAV messages.



Give a Minute to Support Victories for Veterans

America's veterans are on their most important tour—the tour of their lives.

DAV (Disabled American Veterans), a leading nonprofit, is helping more than 1 million veterans in life-changing ways each year. The PSAs below present real veterans who've overcome challenges and found victory for themselves and their families. With greater public awareness, these positive stories can inspire greater support for our veterans.

Thank you in advance for sharing these stories of victory. And thank you for supporting America's most deserving heroes. For more information about DAV, visit DAV.org.

PRINT

RADIO

TELEVISION
(ENGLISH | SPANISH)

OUTDOOR

Click on the thumbnails to download your PSAs from DAV. All files are hi-res PDFs.
Custom resizes available by contacting psa@dmv.org.

2017 Release

Full page: 6.875"x10"




DAVPSA.org

An easy URL to remember to pitch public service announcements to station managers. You can download and use the PSAs too.

Videos

Links to the public-facing DAV videos page. Nearly all videos are available also on DAV's YouTube channel.

Featured Media



Lost in the City – PTSD and Veteran Homelessness


Post-Traumatic Stress Disorder is a leading contributor to the homelessness of nearly 40,000 American veterans. Another 1.4 million are at-risk.

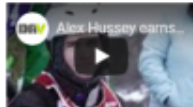
If you or someone you know needs help, contact DAV or call the VA Crisis Line at 1-800-273-8255.


Additional Videos

DAV brings the message of hope and recovery wherever it needs to be heard. Athletes, celebrities and veterans want to tell the world that they support DAV and stand by the heroes who have risked it all for our freedom. Share these videos with friends and family, and encourage them to join DAV in our commitment to fulfilling our promises to the men and women who served.

Features







[View More >](#)

Victories for Veterans







[View More >](#)

**Service Officer**

Service officer guide and contact brief for benefits advocates.



- ▶ [Claimant Contact Brief](#)
- ▶ [NSO Locator](#)
- ▶ [Service Officer Guide](#)

Service Officer

Information for benefits advocates.

NSO Locator

Your Local DAV National Service Office (NSO) will help you file a claim and stick with you all through the process, because no veteran should have all services provided by DAV NSOs are free of charge.

Military members separating from active duty should talk to a Transition Service Office. Find your nearest TSO here.

DAV also offers Mobile Service Offices, to reach those veterans with mobility problems, or who simply live a distance from the nearest office. Find schedule here.

If you are having browser issues, please click [HERE!](#)

Zip Code

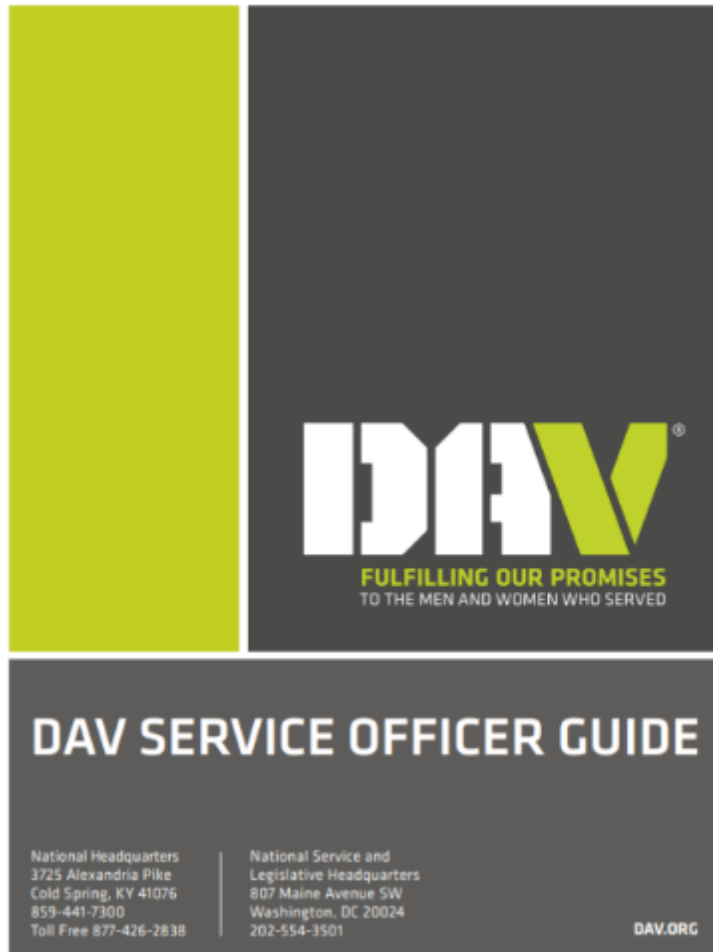
Enter Your Zip Code

- Anchorage, Alaska
VA Regional Office
1201 N Muldoon Rd, Room 2A210
Anchorage, AK 99504
(907) 257-4803
- Montgomery, Alabama
VA Regional Office
345 Perry Hill Rd, Rm 1-116
Montgomery, AL 36109
(334) 213-3365
- N. Little Rock, Arkansas
VA Regional Office
2200 Fort Rucker Drive,
(VAMC)
N. Little Rock, AR 72114-1755
(501) 970-3838
- Phoenix, Arizona
VA Regional Office
3333 N. Central Ave., Ste 1053

Easy to find here or from homepage, helps veterans contact national service offices. Most popular feature on dav.org. Also accessible from benefitsquestions.org

Service Officer Guide

Nuts and bolts resource to the claims process and general DAV information for benefits advocates.





DAV
FULFILLING OUR PROMISES
TO THE NEED AND WOUND WARRIOR SERVICE

Contact Brief

National Headquarters
3725 Alexander Pike
Cald Spring, CT 41076
859-445-7333
Toll Free 877-435-2039

**National Service and
Legislative Headquarters**
837 Maine Avenue SW
Washington, DC 20034
202-534-3521

Select one:

Department/Chapter Service Office
 Hospital Service Coordinator
 Mobile Service Office
 Job Fair
 National Service Office
 Transition Service Office
 Information Seminar

Name _____ Date _____

Address _____ Home Phone (____) _____

City _____ State _____ ZIP _____ Email _____

SS# _____ Date of Birth ____/____/____ VA Claim # _____

DAV Member Yes No If Yes, Membership # _____ % of Disability (s) _____

Branch of Service _____ EAD _____ RAD _____

Action Desired _____

Action Taken _____

VA Forms:

21-22
 21-0966
 21-526ez
 21-4138
 21-686c
 28-1900
 26-1880
 10-10ez

Other _____

Prepared & Submitted By: _____ Received & Reviewed By: _____

Name and Title

Name and Title

Instructions: Send the original with any necessary documentation to the DAV National Service Office located at the VA office where the veteran's records are maintained. This form should be completed in all cases where a service inquiry is taken and referred to the DAV National Service Office.

DAV.org 454883.01.00

Contact Brief

Helps collect necessary information.

Voluntary Services

Tools to orient and facilitate leaders about volunteerism.

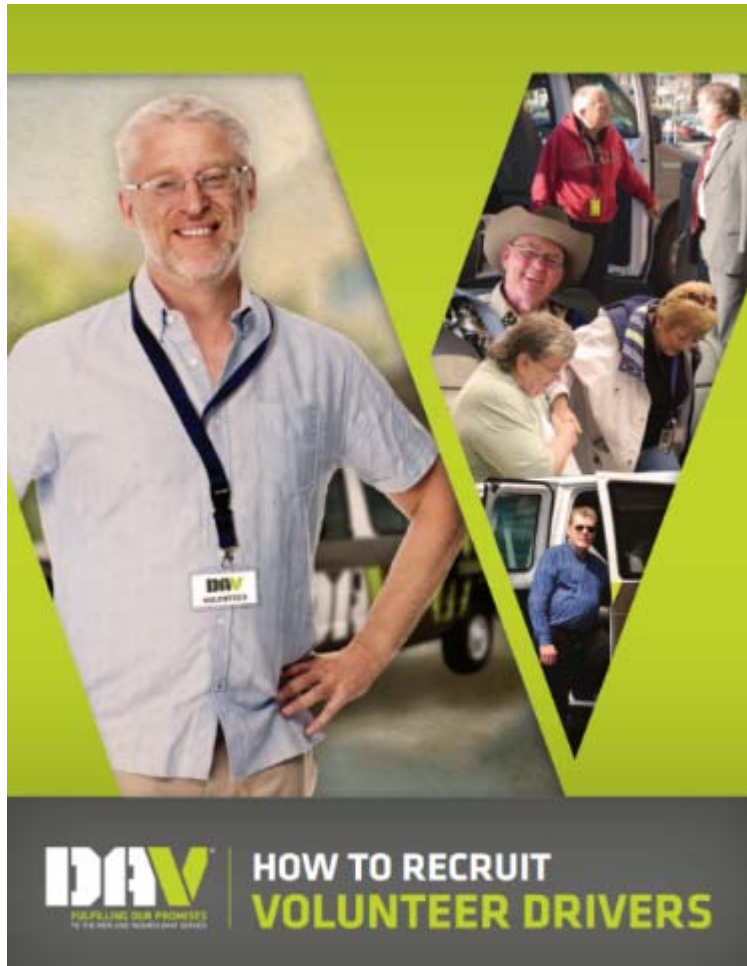


Voluntary Services

Information to help prospective and current volunteers and coordinators.



- ▶ [How to Recruit Volunteer Driver Toolkit](#)
- ▶ [Volunteer for Veterans Seminar \(2018 National Convention\)](#)
- ▶ [Volunteer for Veterans Website](#)
- ▶ [Webinar - Local Veterans Assistant Program \(LVAP\)](#)
- ▶ [Webinar - VAVS and HSC Reporting: How to](#)
- ▶ [Webinar - Voluntary Services Overview](#)
- ▶ [Webinar - Volunteer for Veterans](#)
- ▶ [Webinar - Volunteering, Scholarships and You](#)



Volunteer Driver Recruiting Toolkit

Resource with information on how media outreach and other recruiting contributes to the transportation network.

VolunteerForVeterans.org

A link to DAV's crowd-sourcing platform for volunteerism.



Legislation

Tools, resources and reports for Benefit Protection Team Leaders and interested advocates.



Legislation

Tools, resources and reports for benefits protection team leaders and others.



- ▶ 2018 National Convention Legislative Handouts
- ▶ BPT Leader Presentation
- ▶ BPT Leader Toolkit
- ▶ Capitol Hill & Community Videos
- ▶ DAV CAN
- ▶ Independent Budget
- ▶ Resolutions (Legislative Program)
- ▶ Setting the Record Straight Videos
- ▶ Women Veterans: The Journey Ahead (2018 Report)
- ▶ Women Veterans: The Long Journey Home (2014 Report)



Independent Budget

DAV and partners' recommendations for VA's budget.

DAV Dos & Don'ts FOR MEMBERS DURING ELECTION YEAR CAMPAIGNS

DAV encourages you, as an individual, to register to vote, to vote in elections and to actively support the candidates of your choice. However, as a member of DAV, you have the responsibility to ensure your activities as a private citizen do not give the appearance that DAV supports or opposes any political candidate. To do so would violate our congressional charter, national Constitution and Bylaws and the law and regulations governing DAV's tax exempt status.

Dos and Don'ts

- DO** get involved in political campaigns, rallies, forums and town hall meetings, as an individual. It's your right as an American citizen—and a disabled veteran—to support the candidate of your choice.
- DON'T** support a candidate, or attend political events in support of a candidate, in the name of DAV, nor should you give the appearance that DAV is supporting a particular candidate. Wearing DAV caps and shirts can give the appearance of support by the organization.
- DO** hold open candidate forums or town hall meetings so the candidates can discuss their positions on issues affecting disabled veterans, their families and survivors.
- DON'T** forget to invite all candidates to the open forum/town hall meeting and make reasonable attempts to accommodate their schedules. It is not necessary that all candidates accept the invitation or attend for you to hold the event or that the candidates appear on the same day or at the same time.
- DO** make candidates aware of the issues facing wounded, injured and ill veterans, their families and survivors, either as an individual or as a member/leader of DAV or its subdivision.
- DON'T** forget to review DAV's national resolutions to ensure your position is in line with—and not contrary to or unsupported by—DAV's adopted resolutions when speaking on behalf of the organization.
- DON'T** forget that, while DAV provides services to all veterans, our legislative goals focus on the betterment of wartime disabled veterans their families and survivors.

DAV National Policies

- "The corporation [DAV] shall be nonpolitical and nonsectarian, and may not promote the candidacy of an individual seeking public office." Title 36 U.S.C. § 50306.
- Under the law and regulations governing the Internal Revenue Service (Title 26 U.S.C.), the federal tax-exempt status of certain charitable, nonprofit organizations, including DAV, shall be withheld or removed if they: "Participate or intervene, directly or indirectly in any political campaign on behalf or in opposition to any candidate for public office...Activities which constitute participation or intervention in a political campaign in behalf of or in opposition to a candidate include, but are not limited to, the making of oral or written statements on behalf of or in opposition to such a candidate.
- DAV National Constitution, Article II - Purpose: "...to advance the interests and work for the betterment of all wounded, gassed, injured and disabled veterans..."
- DAV National Bylaws, Article 2, Section 2.1—Nonpartisanship: The Organization shall be non-political and non-sectarian and the name of this Organization or name of any subdivision thereof shall not be used in representing the desires or wishes of its membership in any political, sectarian or labor dispute, except as provided hereinafter...the foregoing shall not prevent this Organization or any subdivision thereof from participating in political issues which have a direct bearing upon the welfare of America's disabled veterans."
- DAV National Bylaws, Article 2, Section 2.2, —Legislative Activities, Para. 1: No member shall speak in the name of the DAV taking a position contrary to a standing resolution.
- DAV National Bylaws, Article 2, Section 2.2, Para. 2: Federal legislation cannot be sponsored or endorsed without a resolution.



Election Year Dos & Don'ts

DAV is a nonpartisan organization. This clarifies national policies on proper interaction as DAV representatives during election years.



Resolutions (Legislative Program)

Your guide to DAV's stance on everything.



BPT Leader Toolkit

Resources to help DAV's top legislative advocates advance our mission with lawmakers.

BPT Leader Presentation



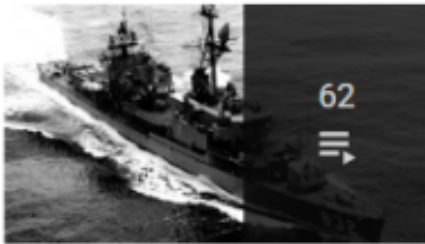
Benefits Protection Team Seminar

DAV National Convention
July 13, 2018

Capitol Hill & Community Videos

A direct link to videos related to legislative efforts.
Also available as a list on YouTube.

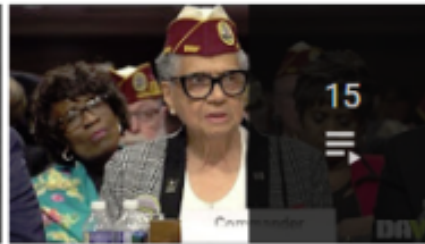
Capitol Hill & Community ▾



Policy, Legislation and Advocacy

Disabled American Veterans

[VIEW FULL PLAYLIST](#)



Congressional Testimony

Disabled American Veterans

[VIEW FULL PLAYLIST](#)



In the Community

Disabled American Veterans

[VIEW FULL PLAYLIST](#)




Military Appreciation


Disabled American Veterans


[VIEW FULL PLAYLIST](#)


Setting The Record Straight Videos


Another series of videos created to support legislative advocacy. Available also on YouTube.


- 1  **Putting "Choice" in Context**
Disabled American Veterans

- 2  **Setting the Record Straight: Centers of Excellence**
Disabled American Veterans

- 3  **Setting the Record Straight: Treating ONLY service-related injuries**
Disabled American Veterans

- 4  **Setting the Record Straight: Turning VA into an insurance provider**
Disabled American Veterans

- 5  **Setting the Record Straight: Let the money follow the veteran**
Disabled American Veterans

- 6  **Setting the Record Straight: Privatizing the VA**
Disabled American Veterans

DAVCAN.org

Commander's Action Network

Empowers individuals to take legislative action on behalf of DAV and keeps leaders informed on items of interest.



Sign up for the **DAV CAN** (Commander's Action Network) today to help protect the earned benefits of ill and injured veterans and their families. By becoming an advocate, you can help inform lawmakers about the important issues and challenges veterans face every day. You will receive **alerts** and updates on **key legislative issues** directly impacting and affecting the veteran community, and through **DAV CAN** you can share your views and directly voice your concerns with lawmakers on Capitol Hill. Your personal involvement is critical, and increases the effectiveness of our advocacy mission in order to fulfil our promises to the men and women who served.

You can also stay up to date on current legislative priorities by getting involved with DAV's **Benefits Protection Team** and lend your voice to the growing local grassroots network in your area.

Advocacy Campaigns

Find Your Officials

Bills

Sign Up to Receive Alerts

WOMEN VETERANS:
THE JOURNEY AHEAD



HONORING THE SERVICE OF WOMEN VETERANS



Women Veterans: The Journey Ahead

DAV's most recent report on the needs of women warriors. You can share the link, download or print.



Women Veterans: The Long Journey Home

DAV's groundbreaking report highlighting recommendations to better serve women veterans.

Fundraising

Information on vehicle donations, Drive 4 UR Community events and other.



Fundraising

Info on vehicle donations, Drive 4 UR Community events and others.

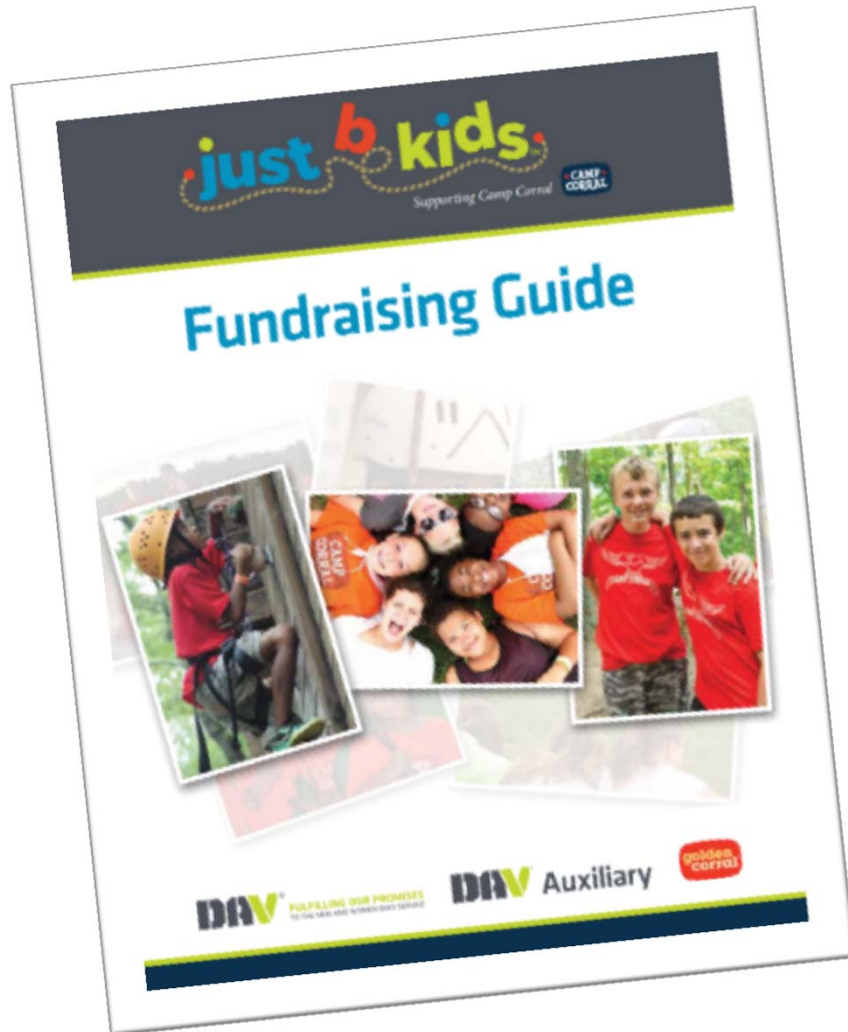


- ▶ [Drive 4 UR Community](#)
- ▶ [Just B Kids Toolkit](#)
- ▶ [National Constitution and Bylaws](#)
- ▶ [Vehicle Donation Toolkit](#)



Vehicle Donation Toolkit

Information on the program that results in shared support at the local and state-level.



Just B Kids Toolkit

Support the children of military and veteran families through DAV.



Drive 4 Ur Community

Toolkit to help leaders collaborate with Ford to raise funds through a test drive initiative.

Employment

Resources to help veterans seeking jobs and employers.

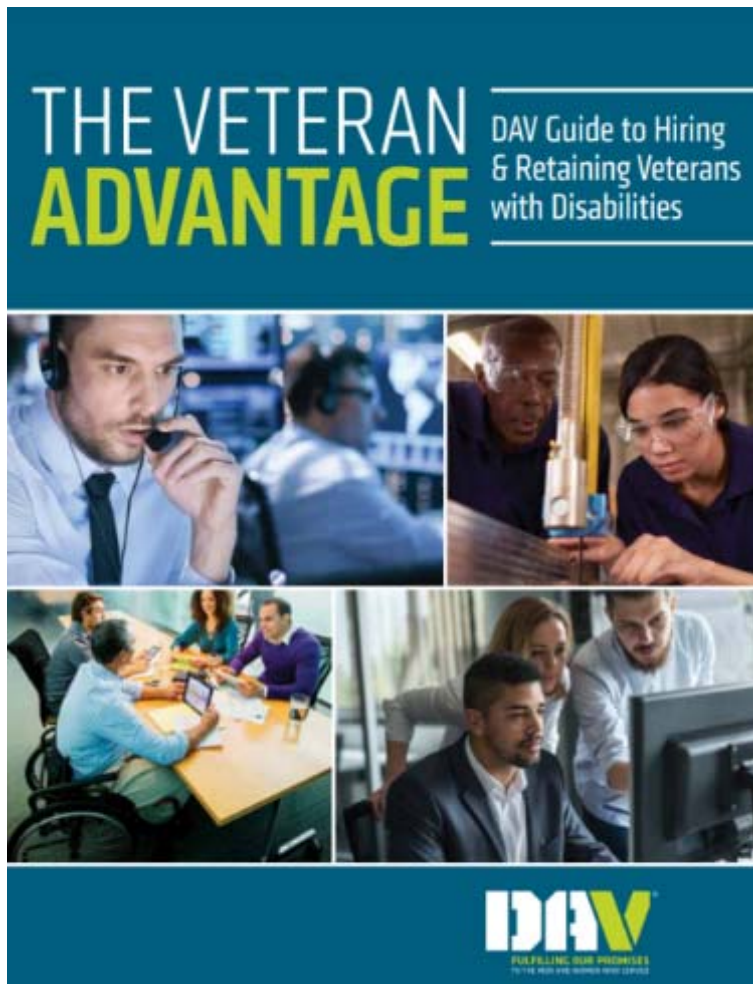


Employment

Links and resources related to DAV employment efforts.



- ▶ [Hiring Guide](#)
- ▶ [Job Fairs](#)
- ▶ jobs.dav.org



Hiring Guide

Great resource to provide local companies to promote hiring veterans.



Job Fairs

Career fair schedule.

ALL VETERANS JOB FAIRS

2019	APRIL	JULY	OCTOBER
JANUARY	4 Austin, TX	2 Virtual	1 Virtual
10 San Antonio, TX	4 Huntsville, AL	11 Fort Hood, TX	3 Atlanta, GA
10 Tampa, FL	4 Boston, MA	11 Pittsburgh, PA	3 Chicago, IL
15 Virtual	4 Travis AFB, CA	11 San Diego, CA	3 Pittsburgh, PA
17 Riverside, CA	5 Virtual	16 Virtual	10 Baltimore, MD
17 McChord, WA	11 Atlanta, GA	18 Tampa, FL	10 Oklahoma City, OK
24 Oklahoma City, OK	11 Orlando, FL	18 Camp Leovene, NC	10 San Antonio, TX
24 Raleigh, NC	11 Seattle, WA	25 Louisville, KY	15 Virtual
31 McChollan, CA	18 Chicago, IL	25 McChord, WA	17 McChord, WA
	18 Denver, CO		17 Camp Pendleton, CA
	18 Philadelphia, PA	AUGUST	24 Charlotte, NC
FEBRUARY	25 Minneapolis, MN	1 Birmingham, AL	24 Los Angeles, CA
7 Nashville, TN	25 Camp Pendleton, CA	1 Hampton, VA	31 Detroit, MI
7 Glendale, AZ	25 Layton, UT	1 Riverside, CA	31 Fort Bliss, TX
7 Fort Stewart, GA	30 Virtual	6 Virtual	31 Norfolk, VA
12 Virtual		8 Fort Stewart, GA	
14 Arlington, TX	MAY	8 Arlington, TX	NOVEMBER
14 Richmond, VA	2 Tulsa, OK	8 Minneapolis, MN	5 Virtual
21 Baltimore, MD	7 Charlotte, NC	15 Denver, CO	6 Fort Bragg, NC
21 Fort Knox, KY	7 Arlington, TX	15 Philadelphia, PA	7 Fort Bragg, NC
28 Columbus, OH	9 Norfolk, VA	15 Raleigh, NC	7 Houston, TX
28 Jacksonville, FL	9 Portland, OH	22 Cleveland, OH	7 Jacksonville, FL
28 San Diego, CA	14 Virtual	22 New Orleans, LA	13 Washington, DC
	16 Milwaukee, WI	22 McChollan, CA	13 Colorado Springs, CO
MARCH	16 Omaha, NE	28 Boston, MA	14 Columbus, OH
6 Fort Bragg, NC	23 Fort Walton Beach, FL	29 Houston, TX	14 San Diego, CA
7 Fort Bragg, NC	23 Baltimore, MD		21 Dallas, TX
7 Houston, TX	23 Cincinnati, OH	SEPTEMBER	21 Philadelphia, PA
7 Pittsburgh, PA	29 Virtual	5 Fort Riley, KS	21 St. Louis, MO
12 Virtual	30 Long Beach, CA	5 Nashville, TN	26 Virtual
21 Fort Bliss, TX	30 San Antonio, TX	5 New York, NY	
21 New Orleans, LA		12 Austin, TX	DECEMBER
21 New York, NY	JUNE	12 Milwaukee, WI	5 Indianapolis, IN
28 Washington, DC	6 Colorado Springs, CO	12 Cincinnati, OH	5 Orlando, FL
28 Kansas City, MO	6 New York, NY	17 Virtual	5 Seattle, WA
28 Corpus Christi, TX	6 Oakland, CA	19 Phoenix, AZ	10 Virtual
	11 Virtual	19 Columbia, SC	12 Fort Hood, TX
	12 Fort Bragg, NC	24 Virtual	12 Las Vegas, NV
	13 Fort Bragg, NC		
	13 Phoenix, AZ	26 Richmond, VA	
	13 St. Louis, MO	26 San Francisco, CA	
	20 Detroit, MI		
	20 Houston, TX		
	27 Atlanta, GA		
	27 Indianapolis, IN		
	27 Miami, FL		
	27 Washington, DC		

CONTACT US: 877.438.3838 Ext. 3041 | employment@dav.org

Toolkits/Guides

A comprehensive list of guides and resources produced for DAV member leaders.



Toolkits/Guides

Guides and resources produced for DAV member leaders.



- ▶ BPT Leader Toolkit
- ▶ Chapter Officer Guide
- ▶ Drive 4 UR Community Toolkit
- ▶ E-Newsletter Toolkit
- ▶ Hiring Guide
- ▶ How To Recruit Volunteer Drivers Toolkit
- ▶ Just B Kids Toolkit
- ▶ Member Orientation Guide
- ▶ PSA Toolkit
- ▶ Publicity Guide
- ▶ Service Officer Guide
- ▶ Vehicle Donation Toolkit

Webinars

Videos covering topics of interest to members.



Webinars

Videos covering topics of interest to members.



- ▶ Annual Financial and Officer Reports Webinar
- ▶ Department and Chapter Webmaster Webinar
- ▶ Local Veterans Assistance Program (LVAP) Webinar
- ▶ Membership Department: How We Can Serve You Webinar
- ▶ New Membership Goals Webinar
- ▶ Trial Membership & Recruitment Webinar
- ▶ Understanding DAV Membership Eligibility Webinar
- ▶ VAVS and HSC Reporting: How To Webinar
- ▶ Voluntary Services Overview Webinar
- ▶ Volunteer for Veterans Webinar
- ▶ Volunteering, Scholarships and You: Webinar

2018-2019 Year in Review



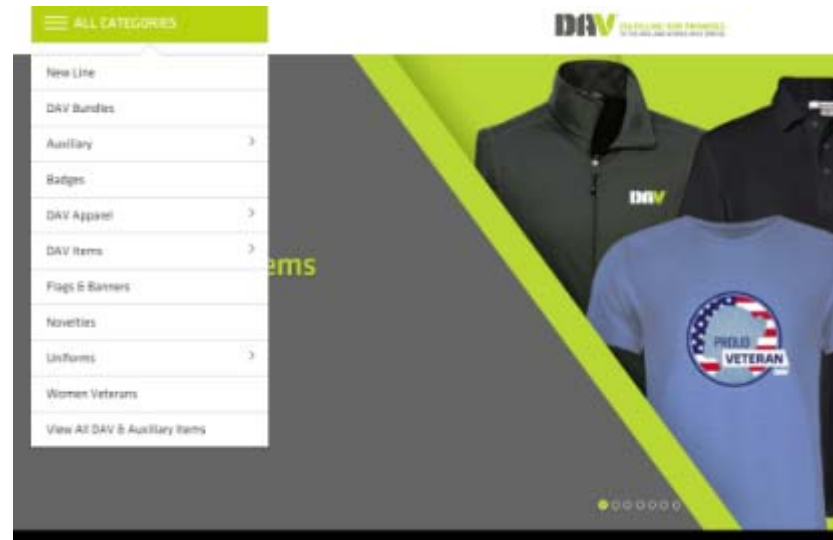


DAVStore.org
Get the gear and supplies you need to show your support of DAV's mission.



DAVStore.org

Get the gear and supplies you need.



- 2017 - 2018 Year in Review
- 2018 National Convention Legislative Highlights
- 2018 Convention Information
- Annual Financial Report (AFR) Check Sheet
- Annual Financial Report Kit
- Annual Report
- BPT Leader Presentation
- Cap and Hold in Governance Videos
- Certificates
- Chapter Constitution & Bylaws Guidelines & Suggestions
- Chapter Membership Transfer Form
- Chapter Officer Guide
- Chapter Print and Supply Ordering
- Charitable Service Fund Renewal Report
- Chapter Contact Brief
- Copy of Doc with Sample News Release
- DAV Logo
- DAV YouTube Channel
- DAV News.org
- Department Constitution & Bylaws
- Direct Deposit Authorization for Department of Chapter Funds
- DVA & DM Governance
- DVA & DM Governance Guides
- Election Year Class & Service
- E-Procurement Toolkit
- Facebook
- Financial Statements Form
- Flag Procedures Worksheet
- Flickr
- Forget My Pin Ad - Historical
- Forget My Pin Ad - Visual
- George H. Nash Memorial Award Nominations Form
- Hiring Guide
- How to Recruit Volunteer Drivers Toolkit
- I-9 Checklist
- I-92 Form (DVA Kit)
- I-92 Monthly Report Form (DVA Kit)
- I-92 Supplemental Form (DVA Kit)
- Identity Video
- Independent Budget
- Instagram
- I-92 Reassessment Information
- Job or Drive Manual Leadership Nominations Form
- Job Post
- Job Site Walkdown
- JAZ & Kids Toolkit
- Leading the Way Worksheet
- Logistics Inventory Archive
- LinkedIn
- LUMP Monthly Report Form (DVA Kit)
- LUMP Worksheet Form (DVA Kit)
- Logo/Signage
- Meeting Minutes
- Member Acknowledges
- Member Grant/Local Guide
- Membership Application Form
- Membership Card - Auxiliary (Temporary)
- Membership Card - DAV (Temporary)
- Membership Change of Address Form
- Membership Department: How You Can Serve Your Presentation
- Membership Eligibility
- Membership List Request Form
- Membership System - Guide to Reports
- Midwinter Conference
- Midwinter Conference Report
- Monthly Chapter Financial Report
- National Constitution & Bylaws
- National Service Foundation Award Report
- New Member's Information
- New Member of 60 Slide Presentation
- AGO Letters
- DVA Report Kit
- Pinterest
- Podcast
- Press Room
- PJsAs for download
- PJsA System
- PJsA Worksheet
- Publicity Guide of the DAV and DAV Auxiliary
- Publicity Travel Memo
- Pulse Survey
- Reorganization of Service Activities
- Woodlawn Longshore Program
- Samples of News Release for National Travel and Travel Communication (Latter)
- Service Officer Guide
- Setting the Pace of Freight Miles
- Strategic Plan
- Testimony - 113th Congress
- Thank You
- Transportation Network Comparison Report
- Transportation Network Fact Sheet
- Twitter
- WVA Representative Monthly Report Form (DVA Kit)
- WVA Volunteer Information Form (WVA Kit)
- Vehicle Donation Toolkit
- Videos
- Volunteer Drivers
- Volunteer for Veterans' Service (2018 National Convention)
- Volunteer for Veterans' Presentation (2016 National Convention)
- Volunteer for Veterans' Drivers for Presentation
- Volunteer for Veterans' Website
- Volunteer - Annual Financial and Office Reports
- Volunteer - Department and Chapter Workmaster
- Volunteer - Local Veterans Assistant Program (LVAAP)
- Volunteer - Meet a Volunteer and Public Service Ambassadorship
- Volunteer - Membership Department: How We Can Serve You
- Volunteer - New Member of 60 Guide
- Volunteer - Understanding DAV Membership Eligibility
- Volunteer - WVA's and VSC Reporting: How to
- Volunteer - Volunteering: Services Overview
- Volunteer - Volunteer for Veterans' Services
- Volunteer - Volunteering: Activities and Vols
- WVA DAV Branch
- Women Veterans Information Sheet
- Women Veterans: The Journey Ahead (2018 Report)
- Women Veterans: The Long Journey Home (2014 Report)
- Women Veterans Study
- YouTube



All (Alpha order)

An alphabetical listing of all the members only resources.



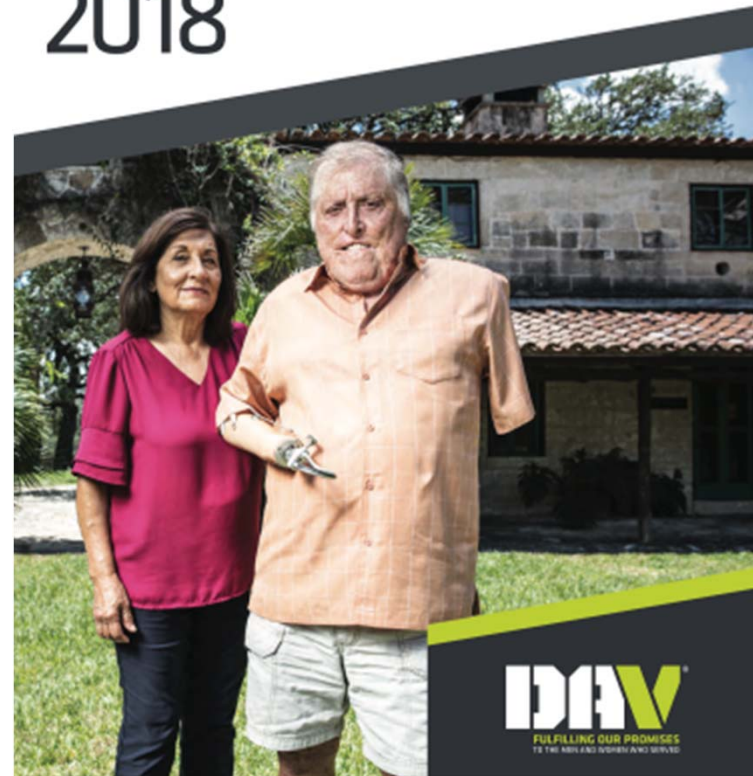
All (Alpha order)

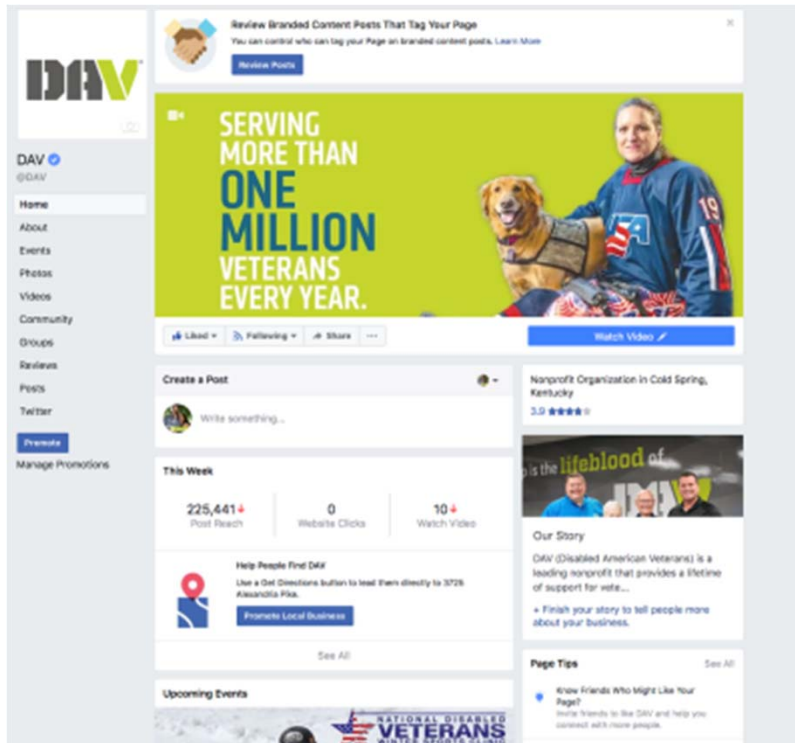
Alphabetical listing of all members only resources.

DAV Annual Report

Available in the members section, website or through a quick Google search of “DAV Annual Report,” this resource can prepare you to communicate on DAV’s transparent fiscal management.

ANNUAL REPORT 2018





facebook.com/DAV

twitter.com/davhq

youtube.com/disabledamericanveterans

instagram.com/daveterans/

flickr.com/photos/thedav/

<https://www.linkedin.com/company/davhq>

<https://www.pinterest.com/DAVeterans/>



DAV EMPOWERS VETERANS

RESPECT

ADVOCACY

HONOR

SUPPORT

COMMITMENT