



KEEPING OUR PROMISE TO
AMERICA'S VETERANS



2021 Annual Report

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J. Marc Burgess

National Adjutant and Chief Executive Officer

Barry A. Jesinoski

National Headquarters Executive Director,
Chief Financial Officer and Chief Operating Officer

Edward R. Reese Jr.

Washington Headquarters Executive Director

Cody VanBoxel

National Headquarters Assistant Executive Director

Anita F. Blum

Comptroller

Daniel J. Clare

Chief Communications and Outreach Officer

Rob Lewis

National Communications Director

Ashleigh Byrnes

Deputy National Communications Director

M. Todd Hunter

Deputy National Communications Director—Outreach and Media

A Message From Leadership

Dear Friends of DAV,

There is a common thread that runs across time, connecting veterans across different services and generations through the shared experiences of military life. Whether veterans serve months, years or a full career, the time is marked by hardship, humor, friendship and sacrifice. And through it all, they rely on each other to get by.

Leaving the military can feel abrupt and uncertain, particularly for those who exit as the result of an injury or illness. Imagine losing the supportive network you have known for years—health care, stable income and housing, friends, colleagues and mentors—in exchange for a host of unknowns.

For more than a century, DAV has been proud to be the organization veterans rely on after their service comes to a close, not just during the initial transition but for a lifetime of support.

While each generation has unique needs—and often, signature injuries from wartime service—so much of the support required remains unchanged from decade to decade. All of DAV’s benefits experts, advocates and members and so many of our volunteers understand these needs because they are veterans themselves.

In the pages that follow, you will read more about DAV’s critical programs, accomplishments and dedication to injured and ill veterans, their families and their survivors. But most importantly, you will see the human impact of your contributions in support of our mission. Veterans’ lives have been dramatically altered, and even saved, as a direct result of the services your help makes possible.

You have shown by your generosity that you share DAV’s belief in the boundless potential of America’s disabled veterans. The scars of war, both visible and invisible, can last a lifetime. But we know that with the right combination of support, veterans will go on to live full and accomplished lives.

All of our life-changing services—expert help with claims and appeals, employment assistance, entrepreneurship programs, transportation to medical appointments and more—are free for veterans and their families. And all of our programming is made possible thanks to your support.

As a network of veterans helping veterans, we are honored to play a role in caring for our military men and women. The work we have accomplished this past year and over the span of the last century is important, but together we have much more to do.

Thank you for all you have done, and we hope you continue to assist us in bringing more victories to veterans.



J. Marc Burgess

J. Marc Burgess

National Adjutant
Chief Executive Officer



Andy Marshall

Andy Marshall

National Commander



Stephen Whitehead

Stephen “Butch” Whitehead

Chair, Board of Directors



GARY AND SARAH NUTT

Air Force veteran Gary Nutt, and his spouse, Sarah, learned firsthand how DAV service officers can transform a veteran's life. A Persian Gulf War veteran, Gary began experiencing debilitating headaches while overseas. Doctors figured it was a sinus infection, but the medication they provided offered no relief.

"Nothing really seemed to help," said Gary.

His condition became so dire that doctors opted to temporarily remove part of his skull to hopefully relieve his pain. However, shortly after that procedure, his condition worsened as he began experiencing seizures.

In the years since Gary had left the Air Force, finances had become a problem. Unable to work, his family relied on his VA benefits; Sarah soon left work to care for him full time. When Sarah reached out to DAV looking to increase their monthly compensation, the family got much more than they bargained for.

DAV benefits experts helped Gary secure a much higher VA rating, which provided the benefits he and Sarah needed to be able to keep their home.

Justice: Keeping Our Promise

Keeping our promise to America's veterans and their families, caregivers and survivors starts with DAV's commitment to service.

Our National Service Program features more than 100 offices nationwide and includes a robust corps of national and transition service officers who stand ready to offer advice and represent veterans in their claims for the benefits they have earned in service to us all.

With our chapter service officers, department service officers and transition service officers, as well as county veteran service officers, DAV has over 3,400 benefits experts. We are the only organization that holds over 1.1 million powers of attorney to represent veterans and their survivors. During 2021, DAV national service officers interviewed over 290,000 veterans and their families and filed over 151,000 new claims for nearly 423,000 specific injuries or illnesses. Thanks to the great work of our service officers, claimants represented by DAV obtained more than \$25 billion in benefits.

During 2021, DAV provided nearly \$1.4 million to more than 2,100 veterans affected by natural disasters, including hurricanes, tornados, floods and fires.

DAV's COVID-19 Unemployment Relief Fund ran from April 2020 through April 2021 and resulted in more than \$2.1 million being distributed to veterans. Since the 1968 inception of the Disaster Relief Program, which included our COVID-19 fund, over \$17.5 million has been disbursed to veterans in need.

In 2021, DAV transition service officers conducted over 485 briefing presentations to groups of separating service members, with more than 16,200 participants attending those sessions. They also counseled in excess of 40,000 people in individual interviews and electronic communications, reviewed 8,361 military service treatment records and presented over 16,000 benefits applications.

CLAIMS

3,420

benefits advocates nationwide

290,854

claimants counseled

Over

151,000

new claims filed

DISASTER RELIEF

\$1.4 million

helped more than

2,100

veterans

TRANSITION SERVICES

20,090

transitioning service members assisted

More than

1.1 million veterans

trust DAV with their power of attorney to represent them and their survivors for benefits claims and received over

\$25 billion in earned benefits



Veteran Empowerment

In 2021 DAV hosted

82
career fairs

with

19,118
attendees

resulting in more than

6,500
job offers

The transition from military service to the civilian world isn't complete until veterans find a new mission in life and reach their full potential.

ENTREPRENEURSHIP

Since 2012, Patriot Boot Camp has helped veterans, service members and spouses become entrepreneurs through multiday workshops with business experts and a community of mentors. DAV proudly sponsored a Patriot Boot Camp event in 2020 and then finalized plans to acquire the charity in late 2021. As a result, DAV Patriot Boot Camp will expand the program's reach and better serve current and future alumni by providing additional resources and support.

Also in 2021, DAV awarded Navy veteran and entrepreneur Ericka McKim a \$10,000 prize through the Veteran EDGE conference, an event facilitated by Syracuse University's Institute for Veterans & Military Families.

CAREER FAIRS

DAV's efforts to foster entrepreneurship go hand in hand with the organization's commitment to connect veteran families with meaningful employment.

Working in partnership with RecruitMilitary, a full-service, military-to-civilian recruiting firm, DAV sponsored 82 in-person and virtual career fairs in 2021.

Nearly 20,000 active-duty service members, Guard and Reserve personnel, veterans and spouses attended a DAV job fair in 2021, resulting in more than 6,500 job offers.





NICK CULBERTSON

Army Special Forces veteran Nick Culbertson discovered his new purpose after struggling to secure grant funding for a medical school project. It was then that he discovered the world of venture capital.

“I was working on a research project that spun out of control and turned into a company,” Culbertson said.

That project became Protenus, a business using artificial intelligence to track hospital compliance with patient privacy laws and to detect fraud, such as data theft or drug diversion. The company now employs 115 people, is in more than 1,000 hospitals across the country and has raised \$15 million in capital.

Culbertson attributes his company’s success in part to Patriot Boot Camp.



ERICKA MCKIM

Navy veteran and entrepreneur Ericka McKim’s bakery, And I Like It, grew from her personal quest to alleviate the debilitating symptoms related to sugar and gluten sensitivities that forced the former gunner’s mate out of the service before she was ready. And I Like It provides low-calorie, all-natural, sugar-free sweeteners and treats to people with similar issues so they can enjoy the foods they love without negative consequences.

McKim was initially unable to meet the demand for her products, but the DAV award helped her secure a loan for a piece of equipment that would upscale her production by 650%. “I was in tears when it happened,” McKim said of the award.



ALSTON CLEARY

Retired Army Chief Warrant Officer 5 Alston Cleary was one of those veterans to find a new career through a DAV job fair. Even after 30 years of dedicated military service, Cleary still had plenty to give.

Cleary is now a Total Productive Maintenance coordinator for John Deere in East Moline, Illinois, where he gets to put his years as a maintenance technician in the military to good use.

“The position really worked out to be exactly where I needed to be,” Cleary said. “It almost reminds me of the military, because it’s another great team.”

We Stand United

In 2021, DAV helped to secure several important pieces of legislation, including provisions to improve disability compensation, dependent and survivor benefits, veterans' education and employment, health care facility funding, mental health access and suicide prevention efforts.

- **Public Law 117-45, the Veterans' Compensation Cost-of-Living Adjustment Act of 2021**, increased disability compensation nearly 6%.
- **Public Law 117-21, the Sgt. Ketchum Rural Veterans Mental Health Act of 2021**, requires the Department of Veterans Affairs to establish three new mental health centers in rural areas for veterans who experience mental illness.
- **Public Law 117-69, the Protecting Moms Who Served Act of 2021**, mandates that the VA establish better maternity care by providing providers with training and support for the unique needs of pregnant and postpartum veterans.
- **Public Law 117-81, the National Defense Authorization Act for Fiscal Year 2022**, mandates training on the health effects of burn pits, a study on the incidence of breast cancer among members of the armed forces serving on active duty, and a troops-to-teachers program to put more veterans at the head of the classroom.

The voices of more than 1 million members advocating for our fellow injured or ill veterans make for a powerful chorus before lawmakers and government officials.

With more than 1,200 chapters, DAV makes a stand every day for veterans in need of care or benefits, whether their life was altered because of combat or other traumas.

DAV has successfully advocated for a wide array of legislation to assist veterans and their families, with the 117th Congress listening and turning key legislative goals into law.

Whether in the halls of Congress or local communities, the work of DAV goes on daily to ensure all veterans and families receive the care, empathy and attention they have earned from their service to country. Resolutions submitted by chapters and state departments—covering issues such as VA compensation benefits, education and employment, and health care—are how DAV takes positions on the issues that matter most to you.

We are strong because we stand together. If you want to help garner support for passage of bills supporting veterans, learn more about our legislative campaigns at DAVCAN.org and then send an email to your senators and representative. We appreciate your support of DAV CAN—the Commanders Action Network!

While DAV is proud of our legislative achievements in 2021, we recognize that work is far from over. Our efforts in advocating for legislation and providing expert congressional testimony based on the 208 resolutions members voted on at our 2021 DAV National Convention in Tampa, Florida, continue to be an area of focus.

Specifically, DAV remains committed to ensuring benefits, including health care, for veterans of all eras exposed to toxic substances; improving survivor benefits; and advancing equity in health services and benefits for women and minority veterans.



48 resolutions
were included in legislation

10 DAV resolutions
were adopted and passed into law



CARMEN MCGINNIS

Marine veteran Carmen McGinnis, a DAV member and benefits advocate who served in Afghanistan in 2003, spoke out in 2021 urging reforms to the VA claims process for military sexual trauma (MST). McGinnis, herself an MST survivor, testified before the Senate Veterans' Affairs Committee about the need to revamp the way these cases are processed, adjust how the Department of Veterans Affairs communicates with MST survivors, and improve access to benefits and health care.

Combat veterans are not subject to the same rigorous evidentiary standards as those who claim sexual assault, said McGinnis in her testimony.

"I expect if asked—many MST survivors would report they feared for their lives. I certainly did. Our trauma is no less significant, and our pain and suffering is just as real," McGinnis told lawmakers.

DAV backs bills to revamp the MST claims process, such as the Servicemembers and Veterans Empowerment and Support Act of 2021 (S. 3025), which includes provisions influenced by recommendations in McGinnis' testimony.

KYLE ANDERSON

After a roadside bomb explosion near Fallujah, Iraq, in 2004 sent shrapnel through Marine Corps veteran Kyle Anderson's helmet and into his brain, doctors were unsure if he'd ever fully regain consciousness or even survive.

Anderson, a former Minnesota state champion wrestler, had other plans. It took years of surgeries, rehabilitation and ongoing therapy, but he relearned to speak, walk and do daily tasks. He now lives independently and works at a retail drugstore in his area.

Anderson still needs frequent care and therapy at a VA facility. Instead of having to rely on his family and friends for rides to his appointments, he uses the DAV Transportation Network to get him there.

"I use DAV's Transportation Network at least three times a month. It's much easier," said Anderson. "I love DAV."



Sharing the Sacrifices

In 2021, DAV gave 163,755 free rides to veterans. It's part of DAV's mission to ensure all injured and ill veterans can lead high-quality lives with respect and dignity.

These rides, which total nearly 8 million miles of driving and more than 500,000 volunteer hours, are made possible through the generosity of vehicle donations by Ford Motor Co. and DAV departments and chapters that use their donated funds to purchase vehicles. In 2021, DAV donated 69 vehicles.

DAV's volunteer interactions don't just end when they drop veterans off at the front door of a VA hospital or clinic. DAV and DAV Auxiliary volunteers spent nearly 400,000 hours in 2021 helping veterans and assisting VA caregivers inside these facilities across the country. This work has a value to the Department of Veterans Affairs of nearly \$11.4 million.

Thousands of DAV volunteers are dedicated to helping fellow veterans wherever they are in our communities. Whether helping prepare VA claims packages, caring for veterans experiencing homelessness, running a food drive or participating in countless other opportunities, these volunteers have continued to be the face of our organization to so many in need.

And some of those volunteers are students. Student volunteers who give at least 100 hours of their time in the name of DAV may be eligible for one of the scholarships we offer. Daniel Finney, who will be a senior at Winthrop University in Rockhill, South Carolina, is one of them. He's been donating his time to veterans since he was 13 and, in 2021, received DAV's top scholarship award of \$20,000 for his volunteerism.

He said that volunteering in VA facilities has shaped the path for his future career goals while also "showing veterans that the next generation is here to help them and make a difference in their lives."

In 2021, DAV announced an expansion to the scholarship program. Going forward, 10 scholarships—totaling \$110,000—will be available annually, with a top award of \$30,000.



DAV Scholarship award winner Daniel Finney is presented with a check for \$20,000 for his volunteer service to veterans.



VOLUNTARY SERVICE PROGRAMS

2 million total volunteer hours

valued at nearly

\$58 million



TRANSPORTATION NETWORK

163,000+ rides
508,652 hours
7.9+ million miles



SCHOLARSHIPS

10 scholarships

totaling

\$110,000

with a \$30,000 top award

There When We're Needed

As the staggering number of veteran suicides looms over our community, DAV has continued to advocate on Capitol Hill for more robust and accessible mental health resources and more effective, proactive suicide prevention efforts.

“Our solution was going out and finding people at risk for suicide.”

—Dr. George Wolford, chaplain,
DAV Chapter 30, Arkansas

Most importantly, DAV members across the country have met the challenge head-on, developing unique ways to address the needs of veterans in their community and becoming a critical resource for those in crisis.

Members of DAV Chapter 30 in Mountain Home, Arkansas, stand as an example of the importance of employing a whole-community approach to ending veteran suicide. In response to a request from the Little Rock VA Medical Center, the chapter set up a meeting to discuss the issue. While the meeting helped to spotlight the increased local suicide risk, what it lacked was a plan of action.

So the chapter got creative.

“Our solution was going out and finding people at risk for suicide,” said Army veteran Dr. George Wolford, chaplain of Chapter 30.

At the beginning, Wolford and other chapter members knew they would face challenges finding those in crisis, as 76% of the veterans who die by suicide are not in the VA system and generally not involved in the veteran community at all. But with financial assistance from DAV, as well as other grants from the Department of Veterans Affairs and the state of Arkansas, Chapter 30 created a website, public service announcements and billboards and established a training program to help residents identify at-risk veterans.

“One of the first things people ask when they encounter me is, ‘Are you the guy from the VA?’ I tell them, ‘No, I’m not from the VA,’” said Wolford. “I’m from Disabled American Veterans, and I’m not paid by anybody. I’m here because I want to be.’ And when I say that, you can just see the tension melt.”

Wolford now has a list of about 30 veterans he calls to check on at least once a week. He sometimes meets them for a meal. Other times, he gives them rides to support meetings. But he is always there, to listen and to help.



DR. GEORGE WOLFORD



LITTLE ROCK VA MEDICAL CENTER

Connecting With Our Fellow Americans

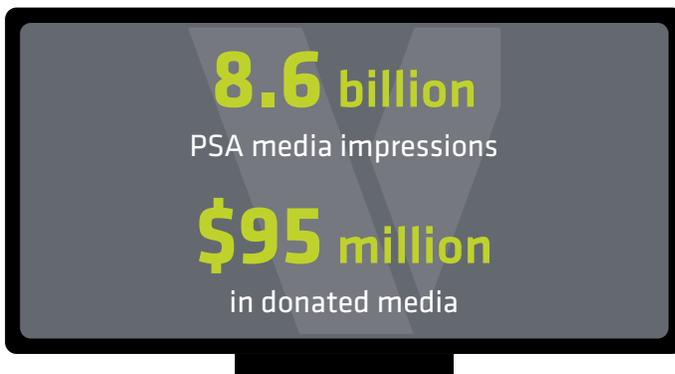
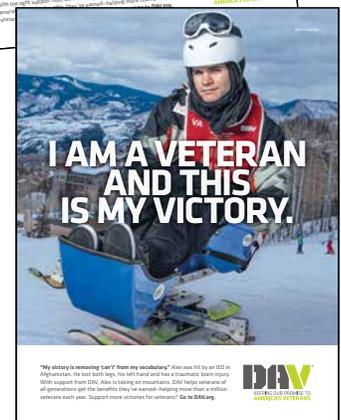
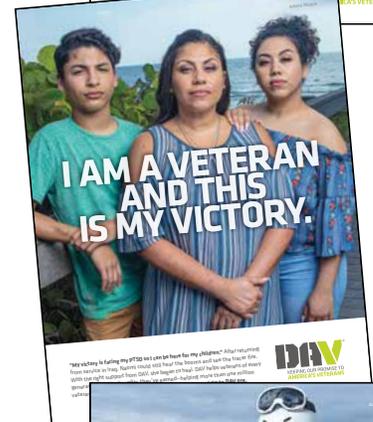
DAV employs a robust outreach strategy spanning various media nationwide, educating the American public about the great sacrifices and needs of service members as they transition back to civilian life and making veterans aware of DAV's free services.

VICTORIES FOR VETERANS

In 2021, the organization continued to capitalize on its awareness efforts through its Victories for Veterans public service announcements (PSA). This integrated public awareness campaign—which includes TV, radio, print ads and out-of-home components—presents the stories of real veterans who've overcome a variety of challenges, through the help of DAV, and achieved personal victories, great and small, for themselves and their families.

In the campaign's third iteration since 2016, audiences learn how DAV benefits experts help American heroes like (shown at right, top to bottom) retired Col. Greg Gadson, who obtained his earned benefits after suffering horrific injuries in defense of our nation. From veteran Adam Greathouse, they learn of the dangerous effects of military toxic exposures and how, with assistance, he has overcome its troubling aftermath. They learn how PTSD affects veterans like Naomi Mathis, whom DAV helped to continue providing for her children. And, in the story of Alex and Kim Hussey, they learn of the debilitating effects of traumatic brain injuries suffered in combat and the amazing sacrifices of veteran caregivers.

Through these incredible stories of bravery and perseverance, our Victories for Veterans PSA campaign generated 8.6 billion media impressions in 2021. That's 8.6 billion sets of eyes and ears learning about DAV and how we keep our promise to America's veterans. Equally impressive is that these efforts equate to a donated media value of \$95 million.



Connecting With Our Fellow Americans *continued*



SINCLAIR CARES

DAV also teamed up with Sinclair Broadcast Group on the Sinclair Cares: Supporting All Veterans campaign to increase awareness of DAV and the important support services we provide to America's veterans. Through this partnership, Sinclair featured DAV across its 185 TV stations, regional sports networks Bally Sports and Marquee Sports Network, Tennis Channel and streaming platforms, with content including DAV PSAs, custom 30-second promos, DAV's "The Battle Never Ends" documentary, and more than 900 national and local news stories—more than \$1.6 million in donated media value.

Social media impressions

 **123.2 million**

 **2.5 million**

 **2.4 million**

 **2.3 million**

SOCIAL MEDIA

DAV also continues to maintain a healthy presence on various social media networks, with the organization's Facebook page garnering 123.2 million impressions, while its accounts on Instagram saw 2.5 million impressions, Twitter reached 2.4 million impressions and LinkedIn accomplished 2.3 million impressions.

DAV MAGAZINE

Additionally, all of DAV's more than 1 million members continue to receive the bimonthly *DAV Magazine*, which acts as the official voice of DAV and its Auxiliary.



Corporate Partnerships

As a congressionally chartered charity that serves veterans, DAV relies upon the public's generosity to continue our mission. While individual contributions are vital to our operations, DAV wouldn't be a premier veterans nonprofit without the values and commitment we share with our corporate partners.

EG AMERICA

Over the past three years, EG America's 1,700 convenience stores have collectively raised over \$2 million for DAV. In 2021 alone, EG America donated over \$685,000 to DAV by inviting customers to donate an amount of their choosing at checkout.

EG America was recognized as DAV's Partner of the Year and received DAV's National Adjutants Circle and Champions for Heroes awards.

"Recognizing and giving back to those who have served our country is vitally important to the EG Group, which is why we are proud to partner with DAV in this important initiative," said George Fournier, president of EG America. "Additionally, many of our team members and guests are veterans themselves, so this ongoing association with DAV allows them to connect with the communities where they live and work in a meaningful way."

HUMANA

As one of the nation's leading health and well-being companies, Humana remains DAV's exclusive national Medicare Advantage, Prescription Drug Plan and Medicare Supplement sponsor. Additionally, Humana remains a joint presenting sponsor of the DAV 5K race.

GOLDEN CORRAL

DAV's relationship with Golden Corral stretches back 20 years. More than \$500,000 was raised for DAV in 2021, and over \$17 million has been donated throughout the history of the partnership. Along with donating funds, Golden Corral honors veterans and active-duty military members with a free Veterans Day meal. More than 100,000 meals were given to veterans and military members on Veterans Day in 2021.

In 2021, over

50
corporations

raised approximately

\$3 million

for DAV



EG America

Humana



Ways to Give

Your generosity ensures that DAV is ready when someone who gave so much for their country reaches out for assistance.

- **Monthly Giving**—Make a difference all year long in this easy, efficient and tax-deductible way.
- **One-Time Donation**—Every donation can make a difference for a veteran in need. Make an impact now.
- **Memorial/Honorary Gifts**—Honor a person close to your heart by making a gift in their name today.
- **Gift Planning**—Leave a legacy of caring by including DAV in your estate and financial plans.
- **Stock Gifts**—Giving stocks or mutual funds is a win-win for you and for the disabled veterans we serve.
- **Donate a Vehicle to DAV**—Help the brave men and women who served by donating any car, truck, RV or boat—and you could qualify for a tax deduction at the same time.
- **Real Estate Donation**—Donating real estate to support DAV and veterans is easy!
- **Corporate Partnerships**—Fulfill your company's objectives and create a lasting impact within your community when you partner with DAV.
- **Commemorative Brick**—Reserve a commemorative brick in DAV's Honor Garden for a veteran or someone in your life.

On Oct. 23, 1983, Robert T. Jordan heard the blast when a truck loaded with explosives sped into a battalion headquarters and barracks in Beirut. The truck bomb killed 220 of his fellow Marines, as well as 18 sailors and three soldiers.

For 30 years, Jordan answered the call to keep the peace in places including Korea and Beirut. But the retired Marine major found the road to his earned disability benefits blocked until he made a connection with DAV. A DAV service officer helped Jordan secure an Agent Orange-related disability claim that the Department of Veterans Affairs had previously denied. This is the kind of work that contributions to DAV help to fund.

For Vern Wilson, his donation to DAV's Century of Service Campaign was made with the wish to help as many veterans as possible.

"We thought that DAV would probably be the most efficient use of funds to directly support veterans," Wilson said.

The campaign, which aims to raise \$25 million, is an integral funding source to help ensure DAV has all the necessary resources and tools to support disabled veterans for years to come.

DAV's vehicle and real estate donation programs are part of a diverse array of giving opportunities so we can all ensure our promises to veterans are kept.

Vehicle donor and Army veteran Steve Lentge knows how important veterans' needs are because his son is a veteran who is paralyzed from the chest down. So when Lentge was looking to donate an extra family van, he chose DAV, recalling how his son received help when dealing with his injuries.

"As the time got closer to when I was planning on selling the vehicle, I felt that the small amount of money I would get was nothing when compared to what donation could do," Lentge said.

Donors can also make bequests to bypass the tax burden from redeeming savings bonds or when passing on retirement assets, making the most out of these generous contributions.

Visit [IHelpVeterans.org](https://www.IHelpVeterans.org) to see the many ways DAV makes it easy to donate—and how we make donations work harder—to support free services for veterans, their families and their survivors.



ROBERT T. JORDAN

A DAV service officer helped Jordan secure an Agent Orange-related disability claim that the Department of Veterans Affairs had previously denied.



Rodell Milan (left) and Vern Wilson (right), of the JR Howell Foundation, with National Adjutant Marc Burgess (center) at DAV National Headquarters in Erlanger, Kentucky.

VERN WILSON

“We thought that DAV would probably be the most efficient use of funds to directly support veterans.”

STEVE LENTGE



“As the time got closer to when I was planning on selling the vehicle, I felt that the small amount of money I would get was nothing when compared to what donation could do.”

2021 Financials

SUPPORT AND REVENUE

Support

Contributions, primarily direct mail solicitations and bequests	139,398,232
National per capita dues	3,882,900
Contributed services and facilities, primarily services	22,236,106
Contributed media and materials, primarily media	95,270,173

Total support	\$260,787,411
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Revenue

Interest and dividends	11,737,414
List royalties	560,928
Miscellaneous revenue	207,971

Total revenue	\$12,506,313
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Realized investment gains	9,265,388
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TOTAL SUPPORT AND REVENUE	\$282,559,112
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EXPENSES

Program services

Service program	39,185,902
Employment program	1,314,460
Legislative program	2,082,541
Voluntary services program	22,979,736
Relief assistance and program grants	6,218,201
Communications program	9,440,418
Public service announcement program, primarily contributed media	96,294,295
Membership program	6,810,749
Public awareness outreach	26,708,005

Total program services	\$211,034,307
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Supporting services

Fundraising costs	35,552,894
Administrative and general	10,627,516

Total supporting services	\$46,180,410
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TOTAL EXPENSES	\$257,214,717
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Excess of support and revenue over expenses	\$25,344,395
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Change in unrealized appreciation of investments	48,564,640
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Excess of support and revenue over expenses and change in unrealized appreciation of investments	73,909,035
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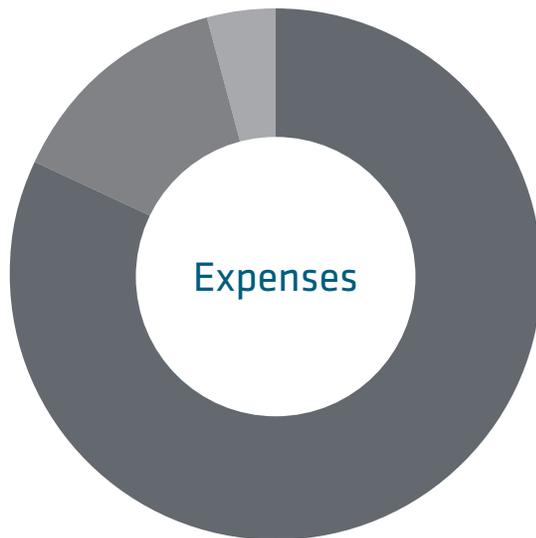
Other change in net assets	9,487,260
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Change in total net assets	83,396,295
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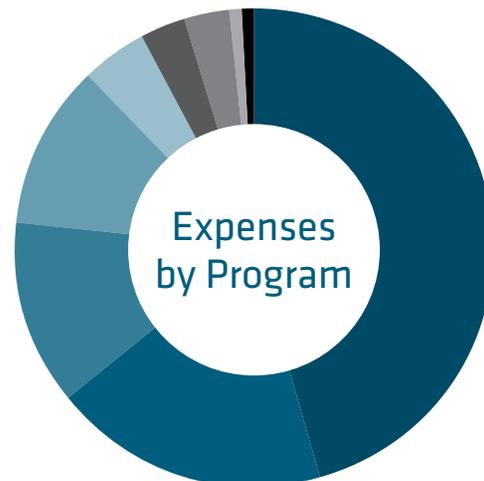
NET ASSETS, beginning of year	\$415,250,547
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NET ASSETS, end of year	\$498,646,842
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- **49.2%** Contributions, primarily direct mail solicitations and bequests
- **33.7%** Contributed media and materials
- **7.9%** Contributed services and facilities, primarily services
- **4.2%** Interest and dividends
- **3.3%** Realized investment gains
- **1.4%** National per capita dues
- **0.2%** List royalties
- **0.1%** Miscellaneous revenue



- **82.0%** Total program services
- **13.9%** Fundraising costs
- **4.1%** Administrative and general



- **45.6%** Public service announcement program, primarily contributed media
- **18.6%** Service program
- **12.7%** Public awareness outreach
- **10.9%** Voluntary services program
- **4.5%** Communications program
- **3.2%** Membership program
- **2.9%** Relief assistance and program grants
- **1.0%** Legislative program
- **0.6%** Employment program

Complete financial statements have been audited and received an unqualified opinion.

Copies of the statements are available from our national headquarters upon request.

Nonprofit Status

Disabled American Veterans is a tax-exempt organization, and contributions made to DAV are tax deductible. DAV is a federally incorporated, nonprofit organization. It was incorporated by an Act of Congress on June 17, 1932. The organization's Congressional Charter can be found at 36 U.S.C. § 50301 et seq. DAV is recognized by the Internal Revenue Service as tax exempt under 26 U.S.C. § 501 (c)(4). Contributions are deductible pursuant to 26 U.S.C. § 170 (c)(3).

BOARD OF DIRECTORS

CHAIRPERSON

Stephen Whitehead
Minnesota

VICE CHAIRPERSON

Joseph Parsetich
Montana

TREASURER

William Baker
Alabama

SECRETARY

Marc Burgess
Kentucky

DIRECTORS

Charles Edwards
Texas

Floyd Watson
Wyoming

Frank A. Chicollo
Florida

ADVISERS

Andrew Marshall
Florida

Michael E. Dobmeier
North Dakota



NATIONAL EXECUTIVE COMMITTEE

National Commander
Andrew Marshall
Florida

Senior Vice Commander
Joseph Parsetich
Montana

1st Jr. Vice Commander
Nancy G. Espinosa
Utah

2nd Jr. Vice Commander
Daniel Contreras
California

3rd Jr. Vice Commander
Coleman Francis Nee
Massachusetts

4th Jr. Vice Commander
John F. Donovan
Arkansas

National Judge Advocate
Michael E. Dobmeier
North Dakota

National Chaplain
Debra Varner
Alabama

Past National Commander
Stephen Whitehead
Minnesota

NEC 1st District
James F. Follis
Massachusetts

NEC 2nd District
Thomas A. Ingram
New York

NEC 3rd District
Robert Guldner
New Hampshire

NEC 4th District
Ronald C. Werlich
Connecticut

NEC 5th District
Philip Arnold
Pennsylvania

NEC 6th District
Michael K. Dawson
West Virginia

NEC 7th District
Frank A. Chicollo
Florida

NEC 8th District
William J. Baker
Alabama

NEC 9th District
Gregory A. Keesee
North Carolina

NEC 10th District
James Dempsey
Michigan

NEC 11th District
Michael Stith
Ohio

NEC 12th District
Eric Huckaby Sr.
Illinois

NEC 13th District
George Hall
Kentucky

NEC 14th District
Robert W. Hill
South Dakota

NEC 15th District
Karin L. Hansen
Kansas

NEC 16th District
Clyde Maddox
California

NEC 17th District
Floyd Watson Jr.
Wyoming

NEC 18th District
Glenn E. Hohman
Arizona

NEC 19th District
JoAnn Gavin
Washington

NEC 20th District
Charles W. Edwards Sr.
Texas

NEC 21st District
Danny Oliver
Oklahoma

DAV Structure

DAV continues to be the country's premier organization supporting veterans in the country, thanks entirely to the devotion of our members, volunteers, supporters and staff. The strength and dedication of our membership are unrivaled and integral in continuing to ensure veterans and their families are able to live fulfilling lives with respect and dignity.

DAV's professional staff oversees all of the organization's national programs—which serve veterans throughout the United States and its territories—under the leadership of CEO and National Adjutant J. Marc Burgess, who also serves as secretary for the DAV board of directors.

The seven-member, uncompensated volunteer board approves the annual budget and is responsible for the management and investment of DAV's assets. The directors are all DAV members, except the national adjutant, who is a DAV employee.

DAV's national commander—elected at each national convention—serves as the organization's official representative and chairs the National Executive Committee, which includes five vice commanders and 21 district representatives. These annually elected positions are filled by DAV members as well as the previous year's national commander.

DAV's business structure is designed to provide our membership with the majority of control and to consistently evaluate program proficiency. Our mission of service to wounded, ill and injured veterans and their families depends on the dedication and commitment of our membership.

The members of DAV's 52 departments and more than 1,200 chapters across the nation provide additional local support to the service programs of the national organization. They also provide the essential framework for our membership activities.

Mission Statement

We are dedicated to a single purpose: empowering veterans to lead high-quality lives with respect and dignity. We accomplish this by ensuring that veterans and their families can access the full range of benefits available to them, fighting for the interests of America's injured heroes on Capitol Hill, and educating the public about the great sacrifices and needs of veterans transitioning back to civilian life.

This mission is carried forward by:

- Providing free, professional assistance to veterans and their families in obtaining benefits and services earned through military service and provided by the Department of Veterans Affairs and other agencies of government.
- Providing outreach concerning its program services to the American people generally and to disabled veterans and their families specifically.
- Representing the interests of disabled veterans, their families, their widowed spouses and their orphans before Congress, the White House and the judicial branch, as well as state and local government.
- Extending DAV's mission of hope into the communities where these veterans and their families live through a network of state-level departments and local chapters.
- Providing a structure through which disabled veterans can express their compassion for their fellow veterans through a variety of volunteer programs.





NATIONAL HEADQUARTERS

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Toll-Free 877-426-2838

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DAV.ORG



[give.org](https://www.give.org)

This report is available online at
dav.org/membership/documents.

