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TO: Department Commanders and Adjutants
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FROM: John H. Kleindienst, National Voluntary Services Director

DATE: April 29, 2026

SUBJECT: Transportation Network Best Practices Webinar

Thank you for all you do to promote and facilitate DAV volunteerism. Recognizing and honoring our volunteers' efforts is critical in incentivizing participation and accurately showing the efficacy of our charity.

On Wednesday, May 13, at 2 p.m. EST, please join Oscar Olguin, Assistant National Voluntary Services Director, and Shelby Dishman, Voluntary Services Supervisor, for a Voluntary Services webinar called *Transportation Network Best Practices*.

This webinar will go over Standard Operating Procedures for the DAV Transportation Network Program. This will include a step-by-step user guide for reporting hours to DAV National Headquarters, procedures for notifying Voluntary Services of changes to HSC positions and suggestions for driver recruitment.

Please register at the following link by Tuesday, May 12, at 2 p.m. EST:

https://dav-org.zoom.us/webinar/register/WN_Z1WMKn-kQwqMX18Le8KtzQ

After registering, you will receive a confirmation email containing information about joining the webinar.

We hope you find this webinar to be a useful tool and look forward to answering any questions you may have. For more information, feel free to email us at vavs@dav.org.

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National Voluntary Services Director

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